

Classification PUBLIC

Meeting April 20, 2021

Agenda Item **Monitoring Report:
Assistance to Victims of Crime**

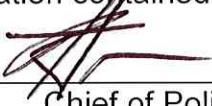


Recommended Motion:

THAT the Board finds that all provisions of the Assistance to Victims of Crime Board Ends Policy have been complied with.

Assistance to Victims of Crime

I hereby submit my monitoring report on your Police Services Board Ends Policy, Assistance to Victims of Crime, according to the schedule set out. I certify that the information contained in this report is true.

Signed: 

Chief of Police

Date: April 6/21

Board Policy Statement:

The police are often the first point of contact within the criminal justice system for victims of crime, who have a wide range of needs based on their own unique circumstances. Having experienced the trauma of being victimized, all victims deserve special care and attention.

It is the policy of the Durham Regional Police Services Board that the Durham Regional Police Service will extend victims of crime an abundance of respect, understanding and appropriate levels of support and services.

Interpretation of the Chief of Police:

It is my interpretation that the Board End of Community Safety is directly related to Section 1, principle 4 of the *Police Services Act, R.S.O. 1990* – “*The importance of respect for victims of crime and understanding of their needs*”. The Assistance to Victims of Crime Board Ends policy is also responsive to s.4 (2) (3) of the *Police Services Act*, that adequate and effective police services must include assistance to victims of crime. This Board End policy encompasses all manner of victim services provided either directly or indirectly by or for the Durham Regional Police Service.

It is my interpretation of this policy that it requires that victims of crime receive and/or are referred in a timely manner to the appropriate level of support in accordance to the severity of the crime, the level of vulnerability, and the individual needs of the victim. While providing service to every victim of a crime is ideal, neither the Service nor the related community agencies currently have the capacity to meet that ideal. Therefore, it is my interpretation that the “appropriate levels of support and services” includes the option of providing no referral to victims who decline or apparently are not in need of such support. Further it is my interpretation that referral means providing the victim’s information (only with the victim’s approval) to other victim service providers.

It is my further interpretation that the Victim Witness Assistance Program (VWAP) of the Ministry of the Attorney General provides support to victims in their core mandated cases, focusing on the court process. Where we provide a Crown Brief to the Ministry of the Attorney General in these core mandated cases, it is my interpretation that this constitutes a de facto referral. These core mandated cases are:

Domestic Violence
Child physical and sexual assault
Sexual Assault
Human Trafficking
Homicide
Elder Abuse
Guns and Gangs
Hate Crimes
Impaired Causing Death
Attempt Murder
Victims with disabilities/vulnerabilities

It is my further interpretation that “appropriate levels of support and services” are met through referring the victim to an agency that provides services in the field or specialty that the victim needs, and that said agency either has a memorandum of understanding with us or is funded and/or regulated by the Federal, provincial or municipal levels of government.

Date Support

2020 VSDR STATISTICS

D. NEW Clients Served within 72 Hours of Incident		Remote telephone			In-Person / Face-to-Face			TOTAL SERVED		
		Police	VCAO Office	Victims'	Hospital	Other				TOTAL SERVED
1. Abduction and Kidnapping	2	0	0	0	0	0				2
2. Assault (not DV-related)	203	0	0	0	0	0	1	1	204	11
3. Break & Enter	9	0	0	0	0	0	13	13	377	3
4. Criminal Harassment (including Stalking)	196	0	0	0	0	0	4	4	444	0
5. Domestic Violence	1,734	15	3	1	2	4	1,753	5	3,770	36
6. Elder Abuse	3	0	0	0	0	0	3	3	9	9
7. Hate Crime	2	0	0	0	0	0	2	2	3	3
8. Homicide	13	0	0	2	0	0	15	3	41	45
9. Human Trafficking	32	8	0	6	4	9	63	9	72	53
10. Motor Vehicle Collisions (Crime-Related)	10	0	0	0	0	0	10	0	22	22
11. Robbery	34	0	0	0	0	0	34	11	62	62
12. Sexual Violence	184	0	0	1	0	0	185	12	408	3
13. Theft/Fraud	7	0	0	0	0	0	7	7	20	2
14. Vandalism	3	0	0	0	0	0	3	3	5	5
15. Other Crime-Related Occurrence	208	0	0	0	0	0	208	5	389	0
16. Traffic Circumstance	273	4	0	10	1	1	256	16	396	14
TOTAL CRIME RELATED	2,919	27	3	20	7	1	25	3,001	715	5,663
TOTAL CRIME RELATED	2,640	23	3	10	6	24	2,706	5,166	101	5,267

E. Served within 72 hours of Incident		# of Follow up contacts			# of closeouts			# of Needs Assessment		
		# of times safety	# of times safety	In-person	In-person	0	0	# of NEV safety plans	# of Revised safety plans	# of NEV services
1. Abduction and Kidnapping	0	11	4	0	0	0	0	15	33	0
2. Assault (not DV-related)	0	452	216	25	21	0	0	652	77	5
3. Break & Enter	0	12	3	1	0	0	0	19	7	0
4. Criminal Harassment (including Stalking)	0	316	100	7	6	0	0	515	50	1
5. Domestic Violence	0	2,687	1,841	124	30	3	3	3,790	578	45
6. Elder Abuse	0	4	3	0	1	0	0	9	5	9
7. Hate Crime	0	2	3	0	0	0	0	0	0	0
8. Homicide	0	40	45	19	0	0	4	1	0	0
9. Human Trafficking	14	418	339	139	0	0	0	804	72	6
10. Motor Vehicle Collisions (Crime-Related)	0	15	6	0	0	0	0	20	1	22
11. Robbery	0	59	22	1	2	0	0	81	14	1
12. Sexual Violence	1	317	81	32	2	0	0	562	67	1
13. Theft/Fraud	0	16	6	0	3	0	0	24	4	3
14. Vandalism	0	5	1	0	0	0	0	0	0	0
15. Other Crime-Related Occurrence	0	337	78	2	5	0	0	56	8	1
16. Traffic Circumstance	0	538	117	6	14	0	0	421	21	6
TOTAL CRIME RELATED	16	5,449	2,311	356	354	6	6	7,413	1,015	76
TOTAL CRIME RELATED	18	4,851	2,260	350	340	6	6	6,392	1,054	104
										425

G. Community Support Sessions		# of Sessions		# Attendees		H. Indigenous Client Count – Human Trafficking served		# of Clients	
Community Support Sessions and Attendees						# of NEW Indigenous (self-identified) victims of Human Trafficking served		0	
I. Referrals Provided		# of	# of Apps			J. Volunteer Statistics		K. # of Clients	
1. Childcare		9	1			1. Number of NEW volunteers		30	
2. Employment/Income Support		55	7			2. Number of trained volunteers available at the end of the period		335	
3. Hospital/Medical		25	6			3. Number of volunteer hours donated		20,352	
4. Housing		323	56			K. Indigenous Clients			
5. Legal		562	103			L. Number of NEW Indigenous (self-identified) clients served		8	
6. Police		180	44			M. Language Services			
7. Publicly-funded Counselling		1,538	751			1. Number of NEW clients for whom services were provided in French		2	
8. Sexual Assault Centre (SAC)		6	2			2. Number of NEW clients for whom services were provided in a language other than English or French		9	
9. Sexual Assault Treatment Centre		1	1			N. Accessibility			
10. Shelter		230	50			1. Number of NEW clients requiring accessible customer service accommodations		2	
11. VAWAP		123	44			2. Number of NEW clients provided accessible customer service accommodations		2	
12. Other		1,824	74						
TOTAL		4,568	684						

NOTE:

Incidents and occurrences include contact made with victims from neighbouring jurisdictions, however the people affected reside in Durham Region.

2020 VSDR figures are aligned with MAG statistical reporting criteria to align VSDR and MAG program reported data.

Victim Services Durham Region

Victim Services Durham Region (VSDR) is the primary provider of support to victims of crime for the Region of Durham and the Durham Regional Police Service. VSDR is comprised of civilian specialists through a program funded jointly by the Durham Regional Police Service and the Ministry of the Attorney General (MAG).

VSDR ensures that the victim needs of our community members are identified and suitably addressed in each instance. While each person's reaction to trauma is highly individual, people who have been victims of a crime or tragedy often share a sense of having lost control over their lives. In the initial stages of any crisis, most victims want to speak to someone who will understand their immediate need for information including, but not limited to, personal safety and support options available. VSDR intervention ensures the victim is safe, emotionally stabilized and connected to the appropriate support services.

VSDR will provide immediate crisis response, intervention and/or prevention services which may include, but is not limited to, the following: 24/7 crisis support, psycho-education about common reactions to crime, victimization and its impact, identifying and addressing the victim's needs and safety concerns, supplying information about the criminal justice system, offering victims counselling services, linking victims with community resources and referrals, and delivering enhanced support for particularly vulnerable victims.

During the course of 2020, VSDR provided support to 7040 victims of crime and tragic circumstances as a result of 6486 incidents. Of those 7040 victims, 4897 were adult females, 1875 were male and 268 were children under the age of 15 years of age. Within the 6486 incident cases, 4033 referrals were made to our community partners that offer on-going support.

Complaints

The Community Safety Branch and the Professional Standards Unit confirm that our Service has not received any complaints from victims or our community partners regarding the provision of victim assistance services.

Compliance Statement:

I report compliance with this policy.

C. [First Service] All NEW Clients	Sex / Age Category	Direct Victims			Immediate Family Members			Other (including Witnesses)			TOTAL NEW CLIENTS
		Adult Male	Adult Female	Child / Youth	Adult Male	Adult Female	Child / Youth	Adult Male	Adult Female	Child / Youth	
1. Abduction and Kidnapping	0	2	2	0	0	1	0	0	0	0	5
2. Assault (not DV-related)	206	255	16	12	28	1	3	7	0	0	528
3. Break & Enter	2	8	0	0	0	0	0	0	0	0	10
4. Criminal Harassment (including Stalking)	47	183	4	3	6	0	1	0	0	0	244
5. Domestic Violence	693	2,336	32	84	105	89	5	13	0	0	3,357
6. Elder Abuse	2	2	0	1	2	0	0	1	0	0	8
7. Hate Crime	1	0	0	0	0	0	0	0	0	0	1
8. Homicide	0	0	0	8	33	0	0	12	0	0	53
9. Human Trafficking	2	232	24	0	6	0	0	0	0	0	264
10. Motor Vehicle Collisions (Crime-Related)	4	2	0	0	1	0	0	1	0	0	8
11. Robbery	78	22	4	1	11	0	4	2	0	0	122
12. Sexual Violence	55	318	29	22	93	1	2	5	0	0	525
13. Theft/Fraud	10	14	0	0	1	0	0	0	0	0	25
14. Vandalism	2	2	0	0	0	0	0	0	0	0	4
15. Other Crime-Related Occurrence	70	156	4	7	15	0	1	6	0	0	259
16. Tragic Circumstance	37	47	0	47	93	5	39	30	1	0	299
TOTAL	1,209	3,579	115	185	395	96	55	77	1	5,712	
Total Crime-Related	1,172	3,532	115	138	302	91	16	47	-	5,413	

D. NEW Clients Served within 72 Hours of Incident	Remote (telephone, video)	In-Person / Face-to-Face				NEW CLIENTS SERVED WITHIN 72H	E. Referrals	NEW Clients Served within 72 hours of Referral			TOTAL
		Police Station	VCAO Office	Victims' Home	Hospital			In-Person	Referrals	In-Person	
1. Abduction and Kidnapping	1	0	0	0	0	0	1	1	3	0	3
2. Assault (not DV-related)	226	4	2	1	3	60	296	2.	345	18	363
3. Break & Enter	5	0	1	0	0	1	7	3.	6	1	7
4. Criminal Harassment (including Stalking)	121	0	1	0	0	27	149	4.	187	1	188
5. Domestic Violence	1,628	18	10	4	4	386	2,050	5.	2,497	81	2,578
6. Elder Abuse	4	0	0	0	0	0	4	6.	6	0	6
7. Hate Crime	1	0	0	0	0	0	1	7.	1	0	1
8. Homicide	5	1	0	2	0	2	10	8.	28	8	36
9. Human Trafficking	47	7	4	1	6	46	111	9.	158	75	233
10. Motor Vehicle Collisions (Crime-Related)	6	1	0	1	2	6	16	10.	4	2	6
11. Robbery	60	0	0	0	0	11	71	11.	83	1	84
12. Sexual Violence	135	1	0	0	0	40	176	12.	358	10	368
13. Theft/Fraud	6	0	0	0	0	3	9	13.	0	0	13
14. Vandalism	3	0	0	0	0	0	3	14.	5	0	5
15. Other Crime-Related Occurrence	126	2	0	20	7	42	226	16.	191	30	189
16. Tragic Circumstance	155	2	0	18	9	15	612	3,062	-	3,878	202
TOTAL	2,529	36	18	29	22	654	3,288	-	4,069	232	4,301
Total Crime-Related	2,374	34	18	9	15	612	3,062	-	3,878	202	4,080

F. Services by Crime Type		# of transports to Safety by VCAO	# of times safety concerns addressed	# of Follow-up Contacts		# of client files re-opened		# of Needs Assessments completed	# of NEW safety plans	# of Revised safety plans	# of NEW service plans	# of times accompaniment was provided
		0	4	0	0	0	0	4	0	0	0	0
1. Abduction and Kidnapping		1	272	110	67	25	1	515	32	2	13	76
2. Assault (not DV-related)		0	7	0	2	0	0	11	3	0	0	1
3. Break & Enter		0	178	42	21	9	2	250	24	5	3	15
4. Criminal Harassment (including Stalking)		1	1,902	628	273	432	3	3,098	445	24	64	352
5. Domestic Violence		0	5	7	0	2	0	12	0	0	0	0
6. Elder Abuse		0	1	0	0	0	0	1	0	0	0	0
7. Hate Crime		0	8	24	27	0	0	46	2	0	8	21
8. Homicide		0	13	319	179	156	1	0	498	21	0	5
9. Human Trafficking		0	1	1	1	2	0	9	0	0	0	208
10. Motor Vehicle Collisions (Crime-Related)		0	61	15	8	3	2	111	14	1	2	3
11. Robbery		1	265	119	115	2	1	484	75	1	17	93
12. Sexual Violence		0	7	0	0	4	0	12	0	0	0	0
13. Theft/Fraud		0	3	0	0	0	0	0	4	0	0	0
14. Vandalism		0	132	34	10	6	1	230	20	4	1	23
15. Other Crime-Related Occurrence		1	462	75	9	22	0	267	2	0	8	45
TOTAL		17	3,627	1,234	689	508	10	5,552	638	37	121	855
Total Crime-Related	16	3,165	1,159	680	486	10	5,285	636	37	113	810	810
G. Community Support Sessions		# of Sessions		Attendees		H. Indigenous Client Count		I. # of NEW Indigenous (self-identified) victims of Human Trafficking served		J. # of Clients		0
Number of Community Support Sessions and Attendees		0		0		K. # of Clients		L. # of Clients		M. # of Clients		0
I. Referrals Provided		# of Referrals		# of Apps set up (Vulnerable victims)		J. Volunteer Statistics		K. # of Clients		L. # of Clients		0
1. Childcare		15	0			1. Number of NEW volunteers		1. Number of NEW clients		1. Number of NEW clients		59
2. CICB		22	1			2. Number of trained volunteers available at the end of the period		2. Number of NEW clients		2. Number of NEW clients		87
3. Employment/Income Support		56	8			3. Number of volunteer hours donated		3. Number of NEW clients		3. Number of NEW clients		19,889.00
4. Hospital / Medical		31	9			K. Indigenous Client Count		K. Indigenous Client Count		K. Indigenous Client Count		9
5. Housing		283	56			Number of NEW Indigenous (self-identified) clients served		Number of NEW Indigenous (self-identified) clients served		Number of NEW Indigenous (self-identified) clients served		9
6. Legal		635	74			L. Language Services		L. Language Services		L. Language Services		6
7. Police		192	41			1. Number of NEW clients for whom services were provided in French		1. Number of NEW clients for whom services were provided in French		1. Number of NEW clients for whom services were provided in French		6
8. Publicly-funded Counselling		1,088	140			2. Number of NEW clients for whom services were provided in a language other than English or French		2. Number of NEW clients for whom services were provided in a language other than English or French		2. Number of NEW clients for whom services were provided in a language other than English or French		10
9. Sexual Assault Centre (SAC)		11	0			M. Accessibility		M. Accessibility		M. Accessibility		5
10. Sexual Assault Treatment Centre		2	0			1. Number of NEW clients requiring accessible customer service accommodations		1. Number of NEW clients requiring accessible customer service accommodations		1. Number of NEW clients requiring accessible customer service accommodations		5
11. Shelter		194	76			2. Number of NEW clients provided accessible customer service accommodations		2. Number of NEW clients provided accessible customer service accommodations		2. Number of NEW clients provided accessible customer service accommodations		5
12. VMAP		133	18									
13. Other		924	88									
TOTAL		3,586	511									

NOTE:

Incidents and occurrences include contact made with victims from neighbouring jurisdictions, however the people affected reside in Durham Region.

2019 VSDR figures are aligned with MAG statistical reporting criteria to align VSDR and MAG program reported data.