

Classification **PUBLIC**

Meeting **April 16, 2019**

Agenda Item **Monitoring Report:
Assistance to Victims of Crime**



Recommended Motion:

THAT the Board finds that all provisions of the Assistance to Victims of Crime Board Ends Policy have been complied with.

Assistance to Victims of Crime

I hereby submit my monitoring report on your Police Services Board Ends Policy, Assistance to Victims of Crime, according to the schedule set out. I certify that the information contained in this report is true.

Signed: 
Chief of Police

Date: 08 APR 19

Board Policy Statement:

The police are often the first point of contact within the criminal justice system for victims of crime, who have a wide range of needs based on their own unique circumstances. Having experienced the trauma of being victimized, all victims deserve special care and attention.

It is the policy of the Durham Regional Police Services Board that the Durham Regional Police Service will extend victims of crime an abundance of respect, understanding and appropriate levels of support and services.

Interpretation of the Chief of Police:

It is my interpretation that the Board End of Community Safety is directly related to Section 1, principle 4 of the *Police Services Act*, R.S.O. 1990 – “The importance of respect for victims of crime and understanding of their needs”. The Assistance to Victims of Crime Board Ends policy is also responsive to s.4 (2) (3) of the *Police Services Act*, that adequate and effective police services must include assistance to victims of crime. This Board End policy encompasses all manner of victim services provided either directly or indirectly by or for the Durham Regional Police Service.

It is my interpretation of this policy that it requires that victims of crime receive and/or are referred in a timely manner to the appropriate level of support in accordance to the severity of the crime, the level of vulnerability, and the individual needs of the victim. While providing service to every victim of a crime is ideal, neither the Service nor the related community agencies currently have the capacity to meet that ideal. Therefore, it is my interpretation that the "appropriate levels of support and services" includes the option of providing no referral to victims who decline or apparently are not in need of such support. Further it is my interpretation that referral means providing the victim's information (only with the victim's approval) to other victim service providers.

It is my further interpretation that the Victim Witness Assistance Program (VWAP) of the Ministry of the Attorney General provides support to victims in their core mandated cases, focusing on the court process. Where we provide a Crown Brief to the Ministry of the Attorney General in these core mandated cases, it is my interpretation that this constitutes a de facto referral. These core mandated cases are:

- Domestic Violence
- Child physical and sexual assault
- Sexual Assault
- Human Trafficking
- Homicide
- Elder Abuse
- Guns and Gangs
- Hate Crimes
- Impaired Causing Death
- Attempt Murder
- Victims with disabilities/vulnerabilities

It is my further interpretation that "appropriate levels of support and services" are met through referring the victim to an agency that provides services in the field or specialty that the victim needs, and that said agency either has a memorandum of understanding with us or is funded and/or regulated by the Federal, provincial or municipal levels of government.

Date Support

SCHEDULE F: QUARTERLY STATISTICAL REPORTS

Victim Crisis Assistance Ontario (VCAO)

2018-19 FISCAL YEAR

REGION: Durham Region

AGENCY: Victim Services of Durham Region

Fiscal Year: April 1 - March 31 2018-19												
Unique Incidents Referred to VCAO by Mode		8AM-4:59PM	5PM-11:59PM	12:00AM-7:59AM	TOTAL							
1. Telephone / Pager		407	26	6	439							
2. Police database		5,028	8	2	5,038							
3. Fax		9	0	0	9							
4. Walk-ins		5	0	0	5							
5. Online channels (email, social media, etc...)		503	15	9	527							
TOTAL		5,952	49	17	6,018							
Referral Source Incident Crime Type	Incident	Police (including VS)	Fire and Health	SAC	Shelter	Other VCAO	Children's Aid	Self- Referral	VWAP	Indigenous Organization	Other	TOTAL INCIDENTS
1. Abduction and Kidnapping		6	0	0	0	0	0	0	1	0	0	7
2. Assault (not DV-related)		415	0	1	1	1	0	0	14	3	0	435
3. Break & Enter		28	0	0	0	0	0	0	3	4	0	35
4. Criminal Harassment (including Stalking)		219	0	0	0	0	0	0	6	2	0	227
5. Domestic Violence		4,052	0	1	0	6	1	65	18	1	4	4,148
6. Elder Abuse		3	0	0	0	0	0	0	1	0	0	4
7. Hate Crime		0	0	0	0	0	0	0	0	0	0	-
8. Homicide		41	0	0	0	1	0	0	7	3	0	57
9. Human Trafficking		90	0	1	1	19	0	0	20	3	1	139
10. Motor Vehicle Collisions (Crime-Related)		31	0	0	0	0	0	0	3	0	0	34
11. Robbery		115	0	0	0	1	0	0	4	0	0	120
12. Sexual Violence		226	0	0	2	2	0	0	34	12	0	276
13. Theft/Fraud		37	0	0	1	0	0	0	3	0	0	41
14. Vandalism		8	0	0	0	0	0	0	0	0	0	8
15. Other Crime-Related Occurrence		194	0	0	0	0	1	0	13	4	0	213
16. Tragic Circumstance		253	0	0	0	3	0	0	15	1	0	274
TOTAL		5,718	-	3	5	34	1	189	50	2	16	6,018
Total Crime-Related		5,465	-	3	5	31	1	174	49	2	14	5,744

All NEW Clients (First Service)	Sex / Age Category	Direct Victims			Immediate Family Members			Other (including Witnesses)			TOTAL NEW CLIENTS
		Adult Male	Adult Female	Child / Youth	Adult Male	Adult Female	Child / Youth	Adult Male	Adult Female	Child / Youth	
1. Abduction and Kidnapping		1	1	0	2	0	2	0	0	0	6
2. Assault (not DV-related)		204	231	20	7	35	10	8	5	0	520
3. Break & Enter		6	25	2	0	0	0	0	0	0	33
4. Criminal Harassment (including Stalking)		43	139	5	1	8	1	1	4	0	202
5. Domestic Violence		769	2,437	48	104	112	100	23	24	1	3,618
6. Elder Abuse		2	4	0	0	2	0	0	0	0	8
7. Hate Crime		0	0	0	0	0	0	0	0	0	-
8. Homicide		0	0	0	13	25	3	7	6	1	55
9. Human Trafficking		2	83	18	2	9	1	0	4	0	119
10. Motor Vehicle Collisions (Crime-Related)		18	8	1	2	6	0	7	5	0	47
11. Robbery		48	22	12	2	3	0	0	0	0	87
12. Sexual Violence		7	167	25	9	31	1	1	2	0	243
13. Theft/Fraud		12	28	0	0	2	0	0	1	0	43
14. Vandalism		6	2	0	0	0	0	0	0	0	8
15. Other Crime-Related Occurrence		49	103	5	8	21	1	1	7	0	195
16. Tragic Circumstance		30	60	2	53	69	6	18	18	0	256
TOTAL		1,197	3,310	138	203	323	125	66	76	2	5,440
Total Crime-Related		1,167	3,250	136	150	254	119	48	58	2	5,184

	NEW Clients Served within 72 Hours of Incident	Remote (telephone, video)	In-Person / Face-to-Face					NEW CLIENTS SERVED w/in 72H	E.	NEW Clients Served within 72 hours of Referral		
			Police Station	VCAO Office	Victims' Home	Hospital	Other			Remote	In-Person	TOTAL
1.	Abduction and Kidnapping	0	0	0	0	0	0	-	1.	1	0	1
2.	Assault (not DV-related)	137	1	0	0	1	0	139	2.	233	4	237
3.	Break & Enter	9	0	0	0	0	0	9	3.	12	0	12
4.	Criminal Harassment (including Stalking)	61	0	0	0	0	0	61	4.	96	1	97
5.	Domestic Violence	1,247	34	7	2	1	5	1,296	5.	1,718	58	1,776
6.	Elder Abuse	4	0	0	0	0	0	4	6.	2	0	2
7.	Hate Crime	0	0	0	0	0	0	-	7.	0	0	-
8.	Homicide	5	0	0	0	6	0	11	8.	24	9	33
9.	Human Trafficking	18	8	7	4	4	7	48	9.	51	27	78
10.	Motor Vehicle Collisions (Crime-Related)	11	1	0	1	0	0	13	10.	16	1	17
11.	Robbery	42	0	0	0	0	0	42	11.	47	0	47
12.	Sexual Violence	38	4	1	2	1	0	46	12.	97	10	107
13.	Theft/Fraud	5	0	0	0	0	0	5	13.	9	1	10
14.	Vandalism	1	0	0	0	0	0	1	14.	1	0	1
15.	Other Crime-Related Occurrence	44	0	0	0	0	0	44	15.	71	0	71
16.	Tragic Circumstance	95	1	0	26	0	4	126	16.	124	26	150
TOTAL		1,717	49	15	35	13	16	1,845	-	2,502	137	2,639
Total Crime-Related		1,622	48	15	9	13	12	1,719	-	2,378	111	2,489

Services by Crime Type	# of transports to safety by VCAO	# of times safety concerns addressed	# of Follow-up Contacts Remote (telephone, video)	In-person	# of closeouts	# of client files re-opened	# of Needs Assessments completed	# of NEW safety plans	# of Revised safety plans	# of NEW service plans	# of times accompaniment was provided
1. Abduction and Kidnapping	0	1	0	0	4	0	1	0	0	0	0
2. Assault (not DV-related)	0	93	92	53	244	18	235	30	2	23	45
3. Break & Enter	0	5	6	2	12	0	11	2	1	0	4
4. Criminal Harassment (including Stalking)	0	42	37	16	101	4	132	16	7	4	13
5. Domestic Violence	1	1,419	673	259	1,830	126	1,851	180	33	110	276
6. Elder Abuse	0	1	8	0	7	0	6	0	1	0	0
7. Hate Crime	0	0	0	0	0	0	0	0	0	0	0
8. Homicide	0	18	54	32	31	9	81	1	0	17	35
9. Human Trafficking	14	186	271	143	22	2	495	7	6	3	137
10. Motor Vehicle Collisions (Crime-Related)	0	14	3	1	24	0	23	1	0	0	4
11. Robbery	0	16	12	8	52	1	42	2	2	3	5
12. Sexual Violence	0	72	126	95	110	29	237	22	5	31	67
13. Theft/Fraud	0	5	9	2	16	0	28	1	0	0	7
14. Vandalism	0	0	3	0	6	0	2	1	0	0	0
15. Other Crime-Related Occurrence	0	18	17	5	75	1	53	8	0	1	4
16. Tragic Circumstance	0	85	44	7	174	8	185	3	1	8	46
TOTAL	15	1,975	1,355	623	2,708	198	3,382	274	58	200	643
Total Crime-Related	15	1,890	1,311	616	2,534	190	3,197	271	57	192	597

Referrals Provided	# of Referrals	# of Appts set up (Vulnerable victims)	J. Volunteer Statistics	Volunteers/Hours
1. Childcare	48	7	1. Number of NEW volunteers	52
2. CIBC	80	2	2. Number of trained volunteers available at the end of the period	77
3. Employment/Income Support	84	0	3. Number of volunteer hours donated	21,580.00
4. Hospital / Medical	45	1	K. Indigenous Client Count	# of Clients
5. Housing	315	18	Number of NEW Indigenous (self-identified) clients served	6
6. Legal	749	27	L. Language Services	# of Clients
7. Police	256	15	1. Number of NEW clients for whom services were provided in French	1
8. Publicly-funded Counselling	1,066	8	2. Number of NEW clients for whom services were provided in a language other than English or French	24
9. Sexual Assault Centre (SAC)	43	3	M. Accessibility	# of Clients
10. Sexual Assault Treatment Centre	23	0	1. Number of NEW clients requiring accessible customer service accommodations	1
11. Shelter	189	5	2. Number of NEW clients provided accessible customer service accommodations	1
12. V/WAP	188	15		
13. Other	1,019	46		
TOTAL	4,105	147		

NOTE:

Incidents and occurrences include contact made with victims from neighbouring jurisdictions, however the people affected reside in Durham Region.

2018 VSDR figures are aligned with MAG statistical reporting criteria to align VSDR and MAG program reported data.

Victim Services Durham Region

Victim Services Durham Region (VSDR) is the primary provider of support to victims of crime for the Region of Durham and the Durham Regional Police Service. VSDR is comprised of civilian specialists through a program funded jointly by the Durham Regional Police Service and the Ministry of the Attorney General (MAG).

VSDR ensures that the victim needs of our community members are identified and suitably addressed in each instance. While each person's reaction to trauma is highly individual, people who have been victims of a crime or tragedy often share a sense of having lost control over their lives. In the initial stages of any crisis, most victims want to speak to someone who will understand their immediate need for information including, but not limited to, personal safety and support options available. VSDR intervention ensures the victim is safe, emotionally stabilized and connected to the appropriate support services.

VSDR will provide immediate crisis response, intervention and/or prevention services which may include, but is not limited to, the following: 24/7 crisis support, psycho-education about common reactions to crime, victimization and its impact, identifying and addressing the victim's needs and safety concerns, supplying information about the criminal justice system, offering victims counselling services, linking victims with community resources and referrals, and delivering enhanced support for particularly vulnerable victims.

During the course of 2018, VSDR provided support to 5440 victims of crime and tragic circumstances as a result of 6018 incidents. Of those 5440 victims, 3709 were female, 1466 were male and 265 were children under the age of 15 years of age. Within the 6018 incident cases, 4105 referrals to our community partners that offer on-going support were also provided.

Complaints

The Community Safety Branch and the Professional Standards Unit confirm that our Service has not received any complaints from victims or our community partners regarding the provision of victim assistance services.

Compliance Statement:

I report compliance with this policy.