

Classification **PUBLIC**

Meeting **April 28, 2020**

Agenda Item **Monitoring Report:
Assistance to Victims of Crime**



Recommended Motion:

THAT the Board finds that all provisions of the Assistance to Victims of Crime Board Ends Policy have been complied with.

Assistance to Victims of Crime

I hereby submit my monitoring report on your Police Services Board Ends Policy, Assistance to Victims of Crime, according to the schedule set out. I certify that the information contained in this report is true.

Signed: _____
Chief of Police

Date: 09/APR/2020

Board Policy Statement:

The police are often the first point of contact within the criminal justice system for victims of crime, who have a wide range of needs based on their own unique circumstances. Having experienced the trauma of being victimized, all victims deserve special care and attention.

It is the policy of the Durham Regional Police Services Board that the Durham Regional Police Service will extend victims of crime an abundance of respect, understanding and appropriate levels of support and services.

Interpretation of the Chief of Police:

It is my interpretation that the Board End of Community Safety is directly related to Section 1, principle 4 of the *Police Services Act*, R.S.O. 1990 – “The importance of respect for victims of crime and understanding of their needs”. The Assistance to Victims of Crime Board Ends policy is also responsive to s.4 (2) (3) of the *Police Services Act*, that adequate and effective police services must include assistance to victims of crime. This Board End policy encompasses all manner of victim services provided either directly or indirectly by or for the Durham Regional Police Service.

It is my interpretation of this policy that it requires that victims of crime receive and/or are referred in a timely manner to the appropriate level of support in accordance to the severity of the crime, the level of vulnerability, and the individual needs of the victim. While providing service to every victim of a crime is ideal, neither the Service nor the related community agencies currently have the capacity to meet that ideal. Therefore, it is my interpretation that the "appropriate levels of support and services" includes the option of providing no referral to victims who decline or apparently are not in need of such support. Further it is my interpretation that referral means providing the victim's information (only with the victim's approval) to other victim service providers.

It is my further interpretation that the Victim Witness Assistance Program (VWAP) of the Ministry of the Attorney General provides support to victims in their core mandated cases, focusing on the court process. Where we provide a Crown Brief to the Ministry of the Attorney General in these core mandated cases, it is my interpretation that this constitutes a de facto referral. These core mandated cases are:

- Domestic Violence
- Child physical and sexual assault
- Sexual Assault
- Human Trafficking
- Homicide
- Elder Abuse
- Guns and Gangs
- Hate Crimes
- Impaired Causing Death
- Attempt Murder
- Victims with disabilities/vulnerabilities

It is my further interpretation that "appropriate levels of support and services" are met through referring the victim to an agency that provides services in the field or specialty that the victim needs, and that said agency either has a memorandum of understanding with us or is funded and/or regulated by the Federal, provincial or municipal levels of government.

Date Support

SCHEDULE F: QUARTERLY STATISTICAL REPORTS

Victim Crisis Assistance Ontario (VCAO)

2019-20 FISCAL YEAR

REGION: Central

AGENCY: Victim Services of Durham Region

Fiscal Year: April 1 - March 31 2019-20											
A. Unique Incidents Referred to VCAO by Mode											
	8AM-4:59PM	5PM-11:59PM	12:00AM-7:59AM	TOTAL							
1. Telephone / Pager	570	16	11	597							
2. Police database	3,875	3	0	3,878							
3. Fax	6	0	0	6							
4. Walk-ins	17	0	0	17							
5. Online channels (email, social media, etc...)	221	0	0	221							
TOTAL	4,689	19	11	4,719							
B. Incident Crime Type Incident Referral Source											
	Police (including VS)	Fire and Health	SAC	Shelter	Other VCAO	Children's Aid	Self-Referral	V/WAP	Indigenous Organization	Other	TOTAL INCIDENTS
1. Abduction and Kidnapping	6	0	0	0	0	0	0	0	0	0	6
2. Assault (not DV-related)	380	0	0	1	7	0	30	2	0	2	422
3. Break & Enter	8	0	0	0	0	0	2	0	0	0	10
4. Criminal Harassment (including Stalking)	202	0	0	0	0	0	11	1	0	0	214
5. Domestic Violence	2,644	0	0	3	14	1	153	7	0	5	2,827
6. Elder Abuse	4	0	0	0	0	0	1	0	0	0	5
7. Hate Crime	0	0	0	0	0	0	1	0	0	0	1
8. Homicide	11	0	0	0	0	0	17	1	0	1	30
9. Human Trafficking	114	0	0	1	49	1	54	0	0	2	221
10. Motor Vehicle Collisions (Crime-Related)	7	0	0	0	0	0	0	0	0	0	7
11. Robbery	84	0	0	0	0	0	2	0	0	0	86
12. Sexual Violence	325	0	2	1	5	1	46	4	0	4	388
13. Theft/Fraud	20	0	0	0	0	0	3	0	0	0	23
14. Vandalism	5	0	0	0	0	0	0	0	0	0	5
15. Other Crime-Related Occurrence	198	0	0	0	3	0	22	1	0	1	225
16. Tragic Circumstance	217	0	0	0	5	0	25	0	0	2	249
TOTAL	4,225	-	2	6	83	3	367	16	-	17	4,719
Total Crime-Related	4,008	-	2	6	78	3	342	16	-	15	4,470

C. All NEW Clients (First Service)		Sex / Age Category		Direct Victims			Immediate Family Members			Other (including Witnesses)			TOTAL NEW CLIENTS
				Adult Male	Adult Female	Child / Youth	Adult Male	Adult Female	Child / Youth	Adult Male	Adult Female	Child / Youth	
1.	Abduction and Kidnapping	0	2	2	0	1	0	0	0	0	0	5	
2.	Assault (not DV-related)	206	255	16	12	28	1	3	7	0	528		
3.	Break & Enter	2	8	0	0	0	0	0	0	0	10		
4.	Criminal Harassment (including Stalking)	47	183	4	3	6	0	1	0	0	244		
5.	Domestic Violence	693	2,336	32	84	105	89	5	13	0	3,357		
6.	Elder Abuse	2	2	0	1	2	0	0	1	0	8		
7.	Hate Crime	1	0	0	0	0	0	0	0	0	1		
8.	Homicide	0	0	0	8	33	0	0	12	0	53		
9.	Human Trafficking	2	232	24	0	6	0	0	0	0	264		
10.	Motor Vehicle Collisions (Crime-Related)	4	2	0	0	1	0	0	1	0	8		
11.	Robbery	78	22	4	1	11	0	4	2	0	122		
12.	Sexual Violence	55	318	29	22	93	1	2	5	0	525		
13.	Theft/Fraud	10	14	0	0	1	0	0	0	0	25		
14.	Vandalism	2	2	0	0	0	0	0	0	0	4		
15.	Other Crime-Related Occurrence	70	156	4	7	15	0	1	6	0	259		
16.	Tragic Circumstance	37	47	0	47	93	5	39	30	1	299		
TOTAL		1,209	3,579	115	185	395	96	55	77	1	5,712		
Total Crime-Related		1,172	3,532	115	138	302	91	16	47	-	5,413		

D. NEW Clients Served within 72 Hours of Incident	Remote (telephone, video)	In-Person / Face-to-Face					NEW CLIENTS SERVED w/in 72H	E.	NEW Clients Served within 72 hours of Referral			
		Police Station	VCAO Office	Victims' Home	Hospital	Other			Remote	In-Person	TOTAL	
1. Abduction and Kidnapping	1	0	0	0	0	0	1	1.	3	0	3	
2. Assault (not DV-related)	226	4	2	1	3	60	296	2.	345	18	363	
3. Break & Enter	5	0	1	0	0	1	7	3.	6	1	7	
4. Criminal Harassment (including Stalking)	121	0	1	0	0	27	149	4.	187	1	188	
5. Domestic Violence	1,628	18	10	4	4	386	2,050	5.	2,497	81	2,578	
6. Elder Abuse	4	0	0	0	0	0	4	6.	6	0	6	
7. Hate Crime	1	0	0	0	0	0	1	7.	1	0	1	
8. Homicide	5	1	0	2	0	2	10	8.	28	8	36	
9. Human Trafficking	47	7	4	1	6	46	111	9.	158	75	233	
10. Motor Vehicle Collisions (Crime-Related)	6	1	0	1	2	6	16	10.	4	2	6	
11. Robbery	60	0	0	0	0	11	71	11.	83	1	84	
12. Sexual Violence	135	1	0	0	0	40	176	12.	358	10	368	
13. Theft/Fraud	6	0	0	0	0	3	9	13.	13	0	13	
14. Vandalism	3	0	0	0	0	0	3	14.	5	0	5	
15. Other Crime-Related Occurrence	126	2	0	0	0	30	158	15.	184	5	189	
16. Tragic Circumstance	155	2	0	20	7	42	226	16.	191	30	221	
TOTAL		2,529	36	18	29	22	654	3,288	-	4,069	232	4,301
Total Crime-Related		2,374	34	18	9	15	612	3,062	-	3,878	202	4,080

F. Services by Crime Type	# of transports to safety by VCAO	# of times safety concerns addressed	# of Follow-up Contacts		# of closouts	# of client files re-opened	# of Needs Assessments completed	# of NEW safety plans	# of Revised safety plans	# of NEW service plans	# of times accompaniment was provided
			Remote (telephone, video)	In-person							
1. Abduction and Kidnapping	0	4	0	0	0	0	4	0	0	0	0
2. Assault (not DV-related)	1	272	110	67	25	1	515	32	2	13	76
3. Break & Enter	0	7	0	2	0	0	11	3	0	0	1
4. Criminal Harassment (including Stalking)	0	178	42	21	9	2	250	24	5	3	15
5. Domestic Violence	1	1,902	628	273	432	3	3,098	445	24	64	352
6. Elder Abuse	0	5	7	0	2	0	12	0	0	0	0
7. Hate Crime	0	1	0	0	0	0	1	0	0	0	0
8. Homicide	0	8	24	27	0	0	46	2	0	8	21
9. Human Trafficking	13	319	179	156	1	0	498	21	0	5	208
10. Motor Vehicle Collisions (Crime-Related)	0	1	1	1	2	0	9	0	0	0	3
11. Robbery	0	61	15	8	3	2	111	14	1	2	18
12. Sexual Violence	1	265	119	115	2	1	484	75	1	17	93
13. Theft/Fraud	0	7	0	0	4	0	12	0	0	0	0
14. Vandalism	0	3	0	0	0	0	4	0	0	0	0
15. Other Crime-Related Occurrence	0	132	34	10	6	1	230	20	4	1	23
16. Tragic Circumstance	1	462	75	9	22	0	267	2	0	8	45
TOTAL	17	3,627	1,234	689	508	10	5,552	638	37	121	855
Total Crime-Related	16	3,165	1,159	680	486	10	5,285	636	37	113	810

G. Community Support Sessions		# of Sessions	Attendees	H. Indigenous Client Count		# of Clients
Number of Community Support Sessions and Attendees				# of NEW Indigenous (self-identified) victims of Human Trafficking served		
		0	0			0
I. Referrals Provided		# of Referrals	# of Apts set up (Vulnerable victims)	J. Volunteer Statistics	Volunteers/Hours	
1. Childcare		15	0	1. Number of NEW volunteers	59	
2. CICB		22	1	2. Number of trained volunteers available at the end of the period	87	
3. Employment/Income Support		56	8	3. Number of volunteer hours donated	19,899.00	
4. Hospital / Medical		31	9	K. Indigenous Client Count	# of Clients	
5. Housing		283	56	Number of NEW Indigenous (self-identified) clients served	9	
6. Legal		635	74	L. Language Services	# of Clients	
7. Police		192	41	1. Number of NEW clients for whom services were provided in French	6	
8. Publicly-funded Counselling		1,088	140	2. Number of NEW clients for whom services were provided in a language other than English or French	10	
9. Sexual Assault Centre (SAC)		11	0	M. Accessibility	# of Clients	
10. Sexual Assault Treatment Centre		2	0	Number of NEW clients requiring accessible customer service	5	
11. Shelter		194	76	1. accommodations		
12. VWAP		133	18	2. Number of NEW clients provided accessible customer service accommodations		
13. Other		924	88			
TOTAL		3,586	511			

NOTE:

Incidents and occurrences include contact made with victims from neighbouring jurisdictions, however the people affected reside in Durham Region.

2019 VSDR figures are aligned with MAG statistical reporting criteria to align VSDR and MAG program reported data.

Victim Services Durham Region

Victim Services Durham Region (VSDR) is the primary provider of support to victims of crime for the Region of Durham and the Durham Regional Police Service. VSDR is comprised of civilian specialists through a program funded jointly by the Durham Regional Police Service and the Ministry of the Attorney General (MAG).

VSDR ensures that the victim needs of our community members are identified and suitably addressed in each instance. While each person's reaction to trauma is highly individual, people who have been victims of a crime or tragedy often share a sense of having lost control over their lives. In the initial stages of any crisis, most victims want to speak to someone who will understand their immediate need for information including, but not limited to, personal safety and support options available. VSDR intervention ensures the victim is safe, emotionally stabilized and connected to the appropriate support services.

VSDR will provide immediate crisis response, intervention and/or prevention services which may include, but is not limited to, the following: 24/7 crisis support, psycho-education about common reactions to crime, victimization and its impact, identifying and addressing the victim's needs and safety concerns, supplying information about the criminal justice system, offering victims counselling services, linking victims with community resources and referrals, and delivering enhanced support for particularly vulnerable victims.

During the course of 2019, VSDR provided support to 5712 victims of crime and tragic circumstances as a result of 4719 incidents. Of those 5712 victims, 4051 were adult females, 1449 were male and 212 were children under the age of 15 years of age. Within the 4719 incident cases, 3586 referrals were made to our community partners that offer on-going support.

Complaints

The Community Safety Branch and the Professional Standards Unit confirm that our Service has not received any complaints from victims or our community partners regarding the provision of victim assistance services.

Compliance Statement:

I report compliance with this policy.