

Classification: **PUBLIC**

Meeting: **April 10, 2017**

Agenda Item: **Monitoring Report: Community Policing**



Author: **Superintendent Adam Kelly (Prepared for Chief Paul Martin)**

Recommended Motion:

**THAT the Board finds that all provisions of the Community Policing Ends Policy have been complied with.**

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**Community Policing**

I hereby submit my monitoring report on your Ends Policy “Community Policing” according to the schedule set out. I certify that the information contained in this report is true.  
I report compliance to all provisions of this policy.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_  
Chief of Police

**Board Policy Statement:**

*The mission, philosophy and values of the Durham Regional Police Service emphasize the importance of working in partnership with citizens / communities. Working in collaboration with community partners fosters trust and confidence in the police.*

*It is the policy of the Durham Regional Police Services Board that police services in Durham Region shall be delivered in partnership with communities and citizens to proactively address and resolve community problems. These partnerships will focus on the root causes of crime, aim to reduce fear of crime, and maintain and enhance high levels of community safety.*

**Reporting**

*An assessment of community policing in Durham Region shall rely upon quantitative and qualitative analyses of relevant data, information and public input.*

## **Interpretation of the Chief of Police:**

It is my interpretation that the Board End of Community Policing relates to Section 1, principle 3 of the *Police Services Act, 1990* – Principle #3 identifies “*The need for co-operation between the providers of police services and the communities they serve*”.

The definition of “community policing” has evolved over the years, both within the Durham Regional Police Service and across the Ontario policing sector. The overarching philosophy of Problem Oriented Policing (POP) supported through Problem Based Learning (PBL) examines the root cause of community safety issues, including crime and the fear of crime and leveraging the appropriate subject matter expertise through credible partnerships to prevent or address the issue with meaningful and ideally permanent solutions.

The DRPS community policing philosophy has evolved and now aligns with the Province of Ontario’s Mobilization and Engagement Model of Community Policing. The Ontario’s Association of Chiefs of Police (OACP) accepts this model and it is currently taught as part of the recruit curriculum at the Ontario Police College.

It is my further interpretation that this policy also focuses on the community engagement and community based partnerships that are developed by the Service as result of the activities within the current Business Plan, or arising from community requests, or issues based exigent/emergent circumstances that demand some response to an identified community safety need. The Service shall provide to the Board regular operational updates that confirm our commitment to the POP/PBL philosophies through such organizational activities.

The Board End measures of success involve both quantitative and qualitative measurements. Given the number of partnerships established across the Service, the Board in consultation with Senior Command will identify the programs and partnerships that are worthy of an annual review. The Service will then report on the nature of the partnerships; the activities and services delivered within those partnerships, and measure(s) of effectiveness that satisfy the resource commitment, value added and sustainability of the partnership.

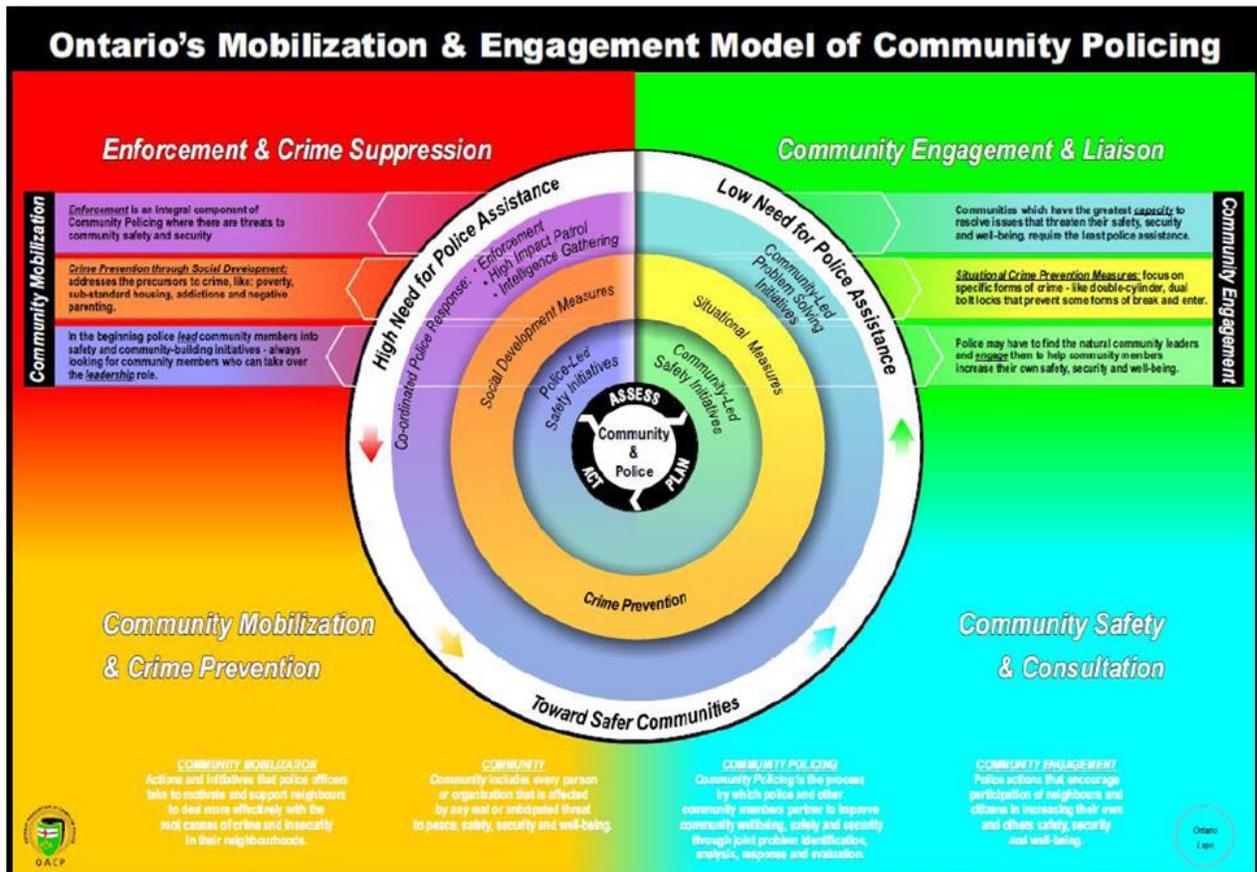
The qualitative measures focus on root causes of crime, fear of crime; the community’s knowledge of what police/partner initiatives have been undertaken, and what the community understands of the impact that these initiatives are having on both individual and collective safety and well-being. These measures may be incorporated into our regular environmental scans and community surveys.

## **Executive Summary:**

It is the policy of the Board that the Durham Regional Police Service (DRPS) work in partnership with the community and citizens to enhance community safety and resolve community problems and the DRPS does that in a number of ways.

The Community Policing philosophy aligns with the Province of Ontario’s Mobilization and Engagement Model of Community Policing, a diagnostic tool to assess community readiness for community-led initiatives with a goal of moving towards safer communities. The model moves along a continuum from enforcement and crime suppression efforts requiring a high need for police assistance to community engagement and liaison requiring a low need for police assistance. The DRPS refers to this model when planning operational initiatives that align with the Business Plan.

Figure: 1



The DRPS continues to develop its knowledge base by training members to use critical thinking skills to solve community problems. Members are taught to be emotionally and socially aware of the public they serve, while engaging the community and increasing the safety and well-being of themselves and others.

Partnerships make the police more effective and efficient, encouraging community engagement and awareness. Police are often the first line to recognize social issues and are in the position to get our community access to the services that can help them best. Community engagement and partnerships may be part of a long-term program or situational in nature; they range from long-term diversion programs to neighbourhood driving campaigns. The goal of engaging the community is to move from police led initiatives to community led initiatives that contribute to the safety of all.

## Data Support:

### Developing our Knowledge Base

To be effective in Community Policing, members of the Durham Regional Police Service must have the problem-solving skills to gather essential information and work with others in the community. There are various problem-solving models in use; the DRPS is committed to training our members in the use of Problem Based Learning (PBL). By ensuring that our recruits have sound problem-solving skills before approving them for independent patrol, they start with an excellent foundation for Community Policing.

The training program encourages members to use critical thinking skills and develop outcomes. For example, rather than an officer repeatedly arresting the same individual for the same offence without further intervention, the officer uses the process to understand why the problem is continually occurring. All parties involved are encouraged to come up with a viable solution, supporting the DRPS philosophy of Problem Oriented Policing.

PBL is included in our Post-OPC recruit training program and all recruits are required to complete a PBL exercise, as part of their training practicum, while they are with their coach officers. To successfully complete this portion of the practicum, recruits have to identify a real problem in their respective patrol zones and work with internal and external stakeholders to develop possible solutions. This exercise has to be properly documented and included in the recruit training package which is assessed prior to the recruit being approved for independent patrol.

In 2012 the leaders at the PEIC determined that PBL, as it was being delivered, required a full review as the formal two week training course was very taxing on frontline resources.

During 2014 the PBL principles were integrated into all courses delivered by the PEIC. Also, the traditional classroom delivery has been replaced with a hybrid model of delivery where a combination of on-line and in class instruction occur to engage learners in a more accessible format.

The examples provided throughout this report are not meant to be an exhaustive list but rather a demonstration on how community policing is embraced throughout the entire police service to ensure compliance with the Board Policy.

## **DIVERSITY, EQUITY & INCLUSION UNIT**

There are an unprecedented number of DRPS led programs and initiatives that have been established to engage our communities and citizens from all populations. Many of these programs have helped us establish effective partnerships between our police service and our local communities to reduce crime, create a climate that promotes community safety and increase trust. Many of the initiatives that highlight our engagement efforts with our diverse populations have been previously summarized in the Community Diversity Monitoring report; therefore, will not be duplicated within this report.

## **POLICING OPERATIONS**

### **North Division (15)**

#### **Shred It Day**

In November of 2016, North Division hosted the second annual community ‘Shred-it Day’ event in the parking lot of the police station. The purpose of this initiative was to provide a free document shredding service to the community.

Shredding documents with personal information contained within it reduces the risk of a person later becoming a victim of fraud. Fraud-related criminal activity is often discovered long after the actual offence has taken place and only after it has been learned that the victim’s finances and identity had been compromised.

The ‘Shred-it Day’ event was promoted through social media, community posters and the Durham Regional Police Service website. Participants to the event were also encouraged to make a food or cash donation for the North Durham Community Food Bank or the DRPS Food and Toy Drive.

In the end, “Shred-It Day” yielded the following: a total of 107 vehicles attended; a total of \$1500.00 in community sponsor donations was received; an additional \$1240.00 was donated to local charities; almost 630 lbs. of food was collected and 3800 kg of paper-related documents were shredded.

#### Mississauga’s of Scugog Island First Nations (MSIFN) Community Initiative

The MSIFN are one of the four communities that make up North Division. The MSIFN peoples and the Durham Regional Police Service share a strong and unique working relationship to maintain a peaceful, safe community. Initiatives that were begun in previous years continue to be supported and developed further to accomplish this goal.

Police officers from North Division and many DRPS support units participated in the MSIFN cultural events in 2016, including: National Aboriginal Day and the MSIFN 20th Annual POW WOW. The POW WOW was also attended by Youth in Policing Students who were there to learn and participate in the culture of the First Nations showcased during this event.

Chief Kelly LaRocca continued to provide culturally relevant training to members of North Division and is actively engaged in regular communication with the two North Division First Nations Liaison Officers (FNLOs) to maintain an open line of communication in relation to all policing matters involving the MSIFN. Both the Chief and the FNLOs are also part of the efforts to continually refine and maintain a Major Incident Response Plan for the MSIFN lands that provides guidance to police supervisors and Incident Commanders in the event of a major incident on the island.

#### Connect the North

The ‘Connect the North’ program was initiated in North Division as a way to keep members of the community informed of local issues via immediate electronic means. Some of these concerns meant to be addressed by this initiative include local crime trends, telephone scams and other community safety events of interest. Connect the North added the community of Sunderland and many other individuals who signed up at various North Durham Community events.

#### Durham Connect

Durham Connect has been expanded to accommodate the needs of North Durham. North Durham is unique in that many of the community services that are readily available in the south are not as accessible in the North. Therefore, certain supports are not available at all, or are obtained from neighbouring communities, such as York Region or Lindsay etc.

Meetings and presentations designed to formulate the expanded group were held in North Division in late 2015. After some unavoidable delays, Durham Connect is now operational in the North. A large group of core agencies have joined and remote video conferencing access to each meeting has been provided.

In the 1st quarter of 2017 our community partners in the North have received training and are now linked to Durham Connect. By making use of the Ontario Telemedicine Network (OTN), human service providers in the northern portion of the region have participated in the last four Durham Connect sessions.

#### Engagement with Seniors in the North

Calls for Service involving seniors in North Division rose by 9.4% in 2016 to 511 from 467 the year before. Since a large percentage of the population in North Durham is made up of seniors, North Division has endeavored to address the needs of this segment of our community.

Some of this increase can be attributed to officers attending calls for service relating to checks on the wellbeing of seniors. These proactive efforts and attention by the North Division officers, especially the Community Officer, has resulted in many positive outcomes. For example:

- Abused female senior with mental health issues - resolved with police intervention and community support
- Senior couple with mental health and on-going domestic issues - resolved with police intervention and community support by being placed in long-term care
- Female with serious hoarding, fire safety and health issues - resolved with police /fire intervention, community support and placed in long-term care
- Male senior with hoarding issues and 911 calling abuse - resolved with police intervention, family support and placed in long-term care

The North Division Community Officer was also involved in planning and / or delivering:

- Fraud and scam presentations to seniors groups
- Seminars for elders relating to violence, sexual assault, dementia
- Setting up a booth at Seniors Fairs
- Seniors home Christmas events / delivering gifts and food
- Seniors Food Drive
- Elder Abuse Committee monthly meetings
- Assist in creation of Seniors Safety Calendar

#### North Division Foot Patrols and Community Engagement

To engage with the community and local businesses, North Division adjusted the use of directed foot patrols in all of our small towns by utilizing the Auxiliary Unit to augment the frontline. In 2016, North Division performed 715 recorded foot patrols in these communities where they engaged with local business owners, updated contact information, provided local crime activity information and generally engaged with the public. Feedback has been very positive and the effort has been recognized by all three local Councils.

Parades and special community events and fairs are also very common in the North with events occurring in all of the communities, both large and small. As a result, North Division and the DRPS Auxiliary created 104 Special Events Calls for service in 2016 for parades, Huck Finn Youth Fishing day, Thomas the Train Community weekend, various Maple Syrup Festivals and the Tyler Hanson Memorial Ball Hockey Tournament, and many more. Many of the events are attended by officers who are working, but most are also attended by members who volunteer their own time to participate in the event.

#### Youth and School Activities

In 2016, North Division School Officers initiated 161 elementary school and 55 secondary school related visits. They performed 32 school safety and / or bullying presentations and gave out 38 positive tickets to recognize positive student achievements. Further, they performed and debriefed 12 school lockdown drills with all of the local schools.

They also organized a Drug Awareness Day that was attended by students from many of the schools within North Division and delivered a Cops and Kids ProAction event.

## **East Division (16)**

### Clarington Joint Community Safety Day

One of the strategies used by members of East Division to build on the positive relationships that have been developed over the previous years was through active participation, once again, in the Clarington Joint-Community Safety Day.

The 2016 event was held in September and took place on the municipal grounds located behind the former East Division police building. In a coordinated effort with the Clarington Emergency & Fire Services, sworn and civilian members from East Division spent the day interacting with members of the community, offering advice in areas such as personal safety, the 'Lock-it or Lose-it' campaign, residential property security and timely advice to those asking about career opportunities in policing. In total, police had the opportunity to interact with approximately 6000 residents during this event.

### Roadway Safety – Commercial Motor Vehicle Enforcement

With infrastructure development there has been a significant increase in commercial motor vehicle traffic throughout East Division. With this increase, there has also been a significant increase in calls for service from the public involving commercial motor vehicle concerns. The East Division Traffic Safety Coordinator planned and coordinated commercial motor vehicle initiatives on a regular basis utilizing each platoon, Traffic Services Branch and the Ministry of Transportation Ontario (MTO). With the growing infrastructure in our community, it is imperative that we work with other partners to ensure roadway safety and compliance in this area.

### Police Youth Partnerships

Throughout 2016 members of East Division's Community Resource Unit (CRU), uniform officers and Divisional Leadership continued to remain engaged with the community of our youth. Some of the groups that East Division officers are continually involved with are the Firehouse Youth Centre, Big Brothers of Clarington, Rotary of Clarington, John Howard Society, and Pro-Action Cops and Kids. Some of the events that officers attended in 2016 included Big brothers Bowling fundraiser, Pedal For hope (Cops for Cancer), Run for me – run for us, Clarington sports and leisure fair, Big 3 on 3 road hockey, Battle of the bands, Scouts Jamboree at Canadian Tire Motorsport park and Clarington Family safety day.

East Division introduced a new school specialist program in 2016 to utilize front line officers to assist with the growing demand of schools to have police presence in the schools. The program involved frontline officers from each platoon receiving specialized training which assisted them with school presentations, interacting with at-risk youth and providing them with access to many community resources for the youths in need of services. Officers would then attend the schools as part of regular duty and sometimes off duty to participate in school events, sports, classes and presentations.

With the new East Division building opening in 2016 there were significant opportunities to welcome youth into the Division and engage them on a more personal level. Several groups attended the Division and were provided tours by both uniform and CRU officers. These types of initiatives work as positive contact with youth in the community where they can have contact with a police officer in a relaxed setting which will help to reduce the barriers that sometimes manifest in our society.

### Notification of Community Crime (NOCC)

In December 2016 the East Division Community Resource Unit (CRU) and the Criminal Investigation Branch (CIB) performed a Notification of Community Crime (NOCC) initiative in Clarington, the initiative was also supported by volunteers from the local Neighbourhood Watch Program. The NOCC is an initiative that was originally implemented in West Division during 2016, where very positive results relating to community mobilization and crime prevention were achieved. Given some concerning property crime trends in an identified area of Clarington the NOCC initiative was deemed an option to effectively, and proactively, address property crime concerns. The initiative consisted of uniformed officers accompanied by volunteers from Neighbourhood Watch who would attend homes and educate citizens on crime prevention techniques relating to Theft from Motor Vehicles (TFMV), general property crimes, mischiefs and tips to enhance community safety. Information relating to the local Neighbourhood Watch Program was also shared. Over 550 residences were canvassed during the event, which was covered by several local media agencies. The initiative generated considerable positive conversation with members of the community and proved to have a positive impact on crime trends. A crime analysis review of the canvassed neighbourhood, 6 weeks following the initiative, showed there were no general occurrences generated for property crime offences in the canvassed area but there were 3 trespassing, 1 suspicious vehicle and 3 suspicious person calls generated from the citizens, supporting the fact that residents are engaged in crime prevention and taking ownership of community safety. Given the successes achieved during the NOCC initiative in 2016 the program has been solidified in the 2017 East Division Community Safety Plan with future initiatives planned through the coming year.

### **Central East Division (17)**

#### LGBTQ Partnership

On June 5th, 2016 uniform officers from Central East Division along with members from across our Service showed their PRIDE for being part of the diverse community that is the Region of Durham. Pride brings people together from all walks of life to honour the past, celebrate the present, and inspire a better future for LGBTQ communities everywhere. DRPS has the distinction of being the first police service in Canada to have a Pride themed cruiser as a police vehicle on active patrol which is one symbol of our unwavering support to the LGBTQ community. More importantly, uniform members in attendance at this celebration walked in the parade itself that started at Oshawa City Hall and included a barbeque dinner provided by PRIDE Durham.

The support for the LGBTQ community by police in 2016 extended beyond participation in the annual PRIDE Day events. Members from Central East Division attended regular meetings held by the LGBTQ community in Oshawa this past year to help foster a better understanding of one another and what more can be done to promote a safer community for members who identify themselves as LGBTQ.

Officers from Central East Division also participated in a Bowl-A-Thon held at NEBS World in Oshawa to help raise money as part of a yearly fundraiser for the LGBTQ community.

The Durham Regional Police PRIDE vehicle is regularly assigned to on-duty uniform police patrol in Central East Division to demonstrate to the public-at-large the commitment by all our members to support safer communities for all residents who live in Durham Region.

## ProAction Cops & Kids

Many members from Central East Division led ProAction Cops & Kids Programs, which included:

- Durham River Adventure – 5th annual. This is a 3 day camping trip on the Ottawa River. On site they are camping, playing various activities like volleyball, canoeing, kayaking, cooking /cleaning up meals together. Day 2 is a full day on the Ottawa River where police and youth are teamed up together; navigating their way through the water trails. Night time is sharing of stories and experiences around the campfires.
- Durham Dog Sled Adventure – 4th annual. The program is designed to promote police and youth interaction in a fun and unique environment. The program has had incredible success in breaking down barriers between youth and officers.
- Cookies with Kids in Oshawa – Youth from GL Roberts Secondary School Culinary Program in Oshawa made 55 dozen cookies for 4 senior homes in Oshawa for “DRPS Seniors Christmas” event. This wonderful initiative connects our youth and seniors within our community and help bridge the gap and understanding of the generations.
- Horses Help Canada – The students that participate in this program are guided by a group of volunteers that are provided by HHC Program. The program is designed to build trust and confidence, through team building, trust exercises, grooming and riding.

## School Resource Officer (SRO) Pilot Project

In 2016 Constable Amanda Cowan supported 4 schools in the Oshawa area as part of the School Resource Officer Pilot Project. Amanda was responsible for all reports and investigations from the schools, including arrests and youth diversions. She regularly participated in breakfast programs, family and student mediation, class and school safety talks as part of her day to day activities. Constable Cowan’s role is instrumental to the school population in the following initiatives; Breakfast Programs in all 4 schools, a food and clothing drive, Interactive Game Day Program for Grade 4’s in a disciplinary class, Literacy program, Girl Talk weekly after school program, Glen Street PS Parent Group and Horses Help Canada, Gowns for Girls, Project Prom, Girls Ink, Voices for Change and Lunch Basketball.

The Vice Principal of Monsignor John Pereyma Catholic Secondary School has mentioned the following quote in a letter of appreciation for Amanda Cowan’s work; “Students commented that seeing her and the police cruiser in the parking lot on a regular basis with the positive messages about anti-bullying and LGBTQ made them feel safe and made them feel like “the police” were approachable.”

## Gowns for Girls

In 2014 Central East Division, Youth Officer Constable Joylene MacNeil learned that many young girls would not attend their prom because their families couldn’t afford to send them. Originally, her hope was to gather enough dresses and accessories for the girls from one Oshawa high school and allow them to be able to attend their prom. Constable MacNeil formed a committee of police volunteers and messaged out that they were looking for gowns & accessories and the donations came in. She soon realized that they had enough donations to open this event up to all high schools in Oshawa.

The first year there were 75 young ladies who came to the event; in 2015 it grew to 400 girls and in 2016 approximately 500 girls came through the doors. The many smiles and tears of happiness witnessed and some of the heartfelt stories made all the efforts worthwhile. Some of the positive comments heard “I love this dress, I have never felt pretty before”, “I look like a princess”, “I will be just like everyone else at

From now" and many more examples of how we made a difference and a positive impact in these young women's lives.

### Chief for a Day (CFD)

Central East Division, School Liaison Officer Constable Heather Wilson leads the Annual Chief for a Day contest which involves grade 5 students from the five school boards within Durham Region. The contest kicks off on the first day of school, requesting students submit an essay either on line or through their school. Constable Wilson compiles all essays and work in partnership with the school boards to organize their selections prior to the finalists delivering their essays in front of a panel of judges. Duties involved include; organizing essays, advising the chosen finalists, arranging police escorts to and from the students school; organizing selected DRPS units to participate in contest day, attending the Chief for a Day announcement for the selected student at their school; attending uniform fittings prior to CFD day; organizing units Region wide for CFD day, CFD day, liaison for CFD at the Annual PADAN dinner.

In 2016 DRPS received over 150 essays on line in addition to the many essays directly submitted to each school board.

### Durham Connect

Central East Division has 3 dedicated Community Resource Officers assigned to Durham Connect on a part time basis and the Community Safety Branch has a part-time employee to assist with and facilitate the review and preparation of situations being presented to the table. Durham Connect is a group of 32 agencies in Durham that meet weekly to talk about people and families in a state of acutely elevated risk and are not connected to resources. By using a collaborative information sharing protocol, Durham Connect provides a forum to share information across sectors and between organizations to ensure people are safe, stable and connected to services. In 2016 Durham Connect helped more than 230 people in 122 states of 'acutely elevated risk' (AER) stemming from 140 situations. 90% of the situations were concluded with overall risk being lowered with the average time to close a situation in 2016 was 11days.

### YIP

In 2016 Central East Division members participated in the Youth in Policing Program where two SLO's attended 5 weeks of the in class Program during June – July 2016.

### Increased Foot Patrol – Bike Patrol in the Downtown Core

The downtown Oshawa area is a vibrant mix of retail outlets, government services and UOIT related facilities. Near the end of the summer months it was realized that the downtown area was experiencing an increase in vagrants, unwanted persons, disturbances and drug activity. Central East Division's Leadership Team prioritized officer presence within the downtown area by assigning one front line officer to permanent foot patrol within the downtown core. Other patrol officers were requested to strategically park their police vehicles and walk the beat. Business owners were encouraged to call the police if they had any community concerns, which resulted in the increased calls for service related to unwanted persons in 2016. Central East Division officers provided in excess of 150 hours of dedicated foot patrol as well as 100 hours of bicycle patrol throughout the downtown and park areas to proactively address nuisance complaints and contribute to a positive environment for employees, visitors and business owners alike.

## Community Engagement

Central East Division members attended 56 community outreach events in 2016, which was an increase of 140% from the previous year.

### **Central West Division (18)**

#### Back to School Initiative- Durham College/ UOIT

Traditionally the back to school period in September, “frosh week”, causes concern with regards to calls for disorder and Liquor License Act infractions. In 2016, Central West Division conducted a proactive initiative in conjunction with campus officials, City of Oshawa Municipal Law Enforcement and Licensing Services Department. An educational component included DRPS flyers being developed, with over 400 being delivered door-to-door in the student housing areas, explaining the fines for various offences as well as encouraging alternate means of transportation for those leaving the campus area. The Housing Director for on-campus residences put residents on notice as well, advising them that they would receive one warning for disorder then face eviction for any further infractions. The Manager of Campus Safety and Security ensured that all events on campus had a zero alcohol policy.

The Central West Division Target Team, along with additional uniform officers, were dedicated to the initiative from September 6th to 18th, with a zero tolerance enforcement approach. Patrols were conducted not only on campus but also in the surrounding residential areas. Officers noted that the area was more controlled. The result was a reduction in calls for service for the two week period at the start of September. The downward trend continued throughout first semester, with a 20 % reduction in calls for service over the four month period compared to 2015.

#### Central West Division- Enhanced Presence and Engagement in the Downtown Core of Whitby

In 2016 Central West Division incorporated an enhanced presence in the downtown core into their Community Safety Plan. A zero tolerance approach was instituted. The goal was to reduce the number of calls for service in several categories. Foot patrol was conducted 202 times to address business owner’s concerns. Weekend night-time foot patrol by uniform officers from Central West provided an effective deterrent and enforcement tool, with assistance from regional resources such as the Tactical Support Unit during their downtime. The Alcohol and Gaming Commission of Ontario (AGCO) was utilized as a partner on ten evenings to enhance enforcement efforts. The implementation of a dedicated taxi waiting area in 2015 assisted in clearing the downtown efficiently when the establishments closed.

The following measurable outputs were obtained, in comparison to 2015:

- 6% reduction in calls for crime and disorder
- 22% reduction in violent crime
- 14% reduction for calls for disorder
- 30% reduction in impaired driving offences
- 33 % reduction in provincial and municipal bylaw offences

#### ProAction Cops and Kids

ProAction Cops and Kids is a privately funded initiative, which has been in place in Durham Region for ten years. The initiative brings police officers together with at-risk youth in various skill-building and mentoring programs, developed by the officers, to foster a positive atmosphere of trust and respect, aimed

at creating safer communities. Depending on the activity the ratio of youths to officers may vary from 5:1 to 30:1

Programs for Central West Division for 2016 included:

- Weight lifting- 12participants
- Intramural sports- 20 participants
- Safe School ambassadors program- 25 participants
- African Drumming at 2 schools- Westlynde 25 participants, Pringle Creek 14 participants
- Guitar club- 25 participants
- Learn to Ski- 10 participants
- Expression Painting- 20 participants
- Spartan Race- 12 participants
- Ice Fishing- 5 participants
- Youth development through sport- Open Gym- 15 events, 25-30 participants at each
- Assisted with events for other Divisions- Dog sledding- 8 participants, Algonquin Interior camping- 10 Participants

#### Whitby Ethno-Cultural and Diversity Advisory Committee

The Inspector of Central West Division is a member of this committee, which meets monthly. The purpose of the committee is as follows:

- Provide input to the Mayor and Members of Council of the Town of Whitby on the elimination of barriers for the diverse population of our community
- Foster a greater understanding of ethno-cultural and diversity issues and matters within the Town of Whitby through community partnerships
- Take the necessary steps to involve diverse groups in the activities of the Committee
- Provide input to staff in the development of policies to promote awareness of ethno-cultural relations and diversity matters
- Provide input in the development of a public engagement strategy for the residents of Whitby for the purpose of ensuring discussion and public feedback on current ethno-cultural and diversity issues
- Provide consultation, research and report findings and make recommendations as necessary on matters of diversity, inclusivity and equity within the Town of Whitby

#### Supporting Victims of Crime

Central West Division recognizes the Victims Bill of Rights and sought to ensure that referrals to Victim Services of Durham Region were made in all applicable cases, by providing education and awareness to frontline supervisors and officers. As a result an increase of 45 referrals or a 49 % occurred compared to 2015.

### **West Division (19)**

#### Notice of Community Crime (N.O.C.C.).

The Notice of Community Crime (N.O.C.C.) Program is a crime prevention initiative that was started in West Division aimed at informing residents of an increase in criminal activity in their neighbourhood. This is a program that uses officers and community volunteers to go into neighborhoods where a marked

increase in crime has been identified through the West Division crime analyst. The goal was to connect with the citizens on a proactive basis and advise them of current crime trends that police have concentrated on for enforcement in their area and provide them with an opportunity for feedback. The community contact process itself involves a pre-formatted card that contains tips to help residents report suspicious activity that they may be aware of (and that police may not be) in their area.

In the wake of this initiative, there has been an identified 16% decrease in break and enter occurrence in those neighborhoods targeted for the Notice of Community Crime program in 2016. With the success of this initiative clearly evident to both police and the community-alike, the N.O.C.C. initiative will continue as an effective crime mitigation strategy utilized in West Division throughout 2017.

Residents expressed appreciation to DRPS for being present in their neighbourhood and attempting to proactively address a shared community concern.

### Cram a Cruiser

The recognition of a shortage of food at a local Pickering food bank, St Paul's on the Hill, led to 3 cram a cruiser events where citizens were encouraged to donate to the food bank to assist others in the community. In partnership with the Pickering Loblaw's super store, the 'Stop Bullying' cruiser was crammed three times and \$600 in cash was also donated. The police received many positive comments of support from members of the community for our participation.

### Father's Day

West Division supported the Ajax Home Week event, which culminates on Father's day with a large display at the Ajax water front. This is a 47 year old annual event that ends with fireworks at the waterfront on father's day. In 2016 West Division organized emergency services partners to attend that included OPP, OPG, CN police, CP police, Go transit police, Medic Alert Canada, Neighbourhood Watch, Road watch, TSU/EDU, K-9 and Air 1.

### Roadway Safety Joint Committee

Throughout 2016, members from West Division met every two months with a variety of community stakeholders to discuss traffic safety issues of mutual concern and to collaboratively identify solutions. This committee consisted of police officers, City of Pickering engineers and bylaw personnel, Town of Ajax municipal law enforcement officers and engineering support staff, and Region of Durham engineering staff.

At these Roadway Safety Joint Committee meetings a holistic approach is taken to determine relevant traffic concerns and how they impact community safety. Committee members determine the most effective measures to address the concern and identify which stakeholder is best equipped to address the problem. In many cases it is determined that the most appropriate agency is not the police. This has led to improvements and better deployment of police resources to combat complaints related to traffic.

### Police LGBTQ Partnership

The Colours Youth Group meets at the Ajax youth center where officers partner with outreach workers to provide a safe space for LGBTQ youth up to age 18 years. DRPS hosted 6 events that covered many topics related to the youth LGBTQ community.

## Police Youth Partnerships

West Division engaged in an after school volunteer program named Runlentless. The purpose was to engage students in an after school youth fitness program. The program was designed to build relationships and youth leadership. The fitness challenge focused on health with the end goal of each member completing a 10k run. The program has been very successful resulting in some of the students taking part in the police memorial run as it passes through the Durham Region.

## Stop Bullying Program

Throughout 2016, the Stop Bullying police cruiser was deployed at 47 events and was also used as a frontline patrol car on a daily basis in West Division. In addition to this, this vehicle is also used at other Divisions within our Service to support their community initiatives linked to their own Divisional anti-bullying programs. The most frequent deployments of these vehicles were at local high schools and at other community events. The desired objective is to highlight our organization's commitment to support anti-violence and anti-bullying joint police-community strategies. The pink cruiser is used to symbolize our pledge and to serve as a representation of hope and strength to those in the community who have experienced intimidation in the form of bullying in any manner.

## Cop Shop

Cop Shop was launched in Nova Scotia in 2005 at a Halifax Shopping Centre. West Division, in partnership with the Pickering Town Centre, and the Durham District & Durham Catholic School Boards, launched this initiative back in 2007. This program provides underprivileged children a unique opportunity to take part in a Christmas shopping spree and to meet and enjoy spending time with uniform police officers. In 2016, West Division had 58 children participate with 55 police officers across the police service and 3 Auxiliary Unit members supporting this community initiative.

## **PATROL SUPPORT**

### **Patrol Operations Support – Traffic Services Branch (TSB)**

Traffic Services directly supports the Regional response involving driving behaviours that cause the most serious injury and death on our highways in Durham. They have been identified as the **“Big 4” Killers** on our roadways. They include Impaired Operation, Distracted Driving, Aggressive Driving and Not Wearing Seat Belts.

### Reduce Impaired Driving Everywhere (RIDE)

Impaired operation continues to be the leading cause of criminal death in our nation. The Durham Regional Police is committed to addressing this very serious criminal behaviour in numerous ways including community involvement.

Festive RIDE (Nov 16 – Jan. 02). Our RIDE team has been a model for Police Services throughout Ontario and indeed across Canada. In 2016 the RIDE kick off was held at the Whitby EMS Headquarters including corporate and community partners to combat the leading cause of criminal death on our roadways.

There is no criminal offence that receives as much media attention as Impaired Operation. Vehicle manufacturers, distillers, M.A.D.D., O.S.A.I.D., Festive RIDE and local media outlets continually send

out the message about drinking and driving. Our members continue to improve, educate and enforce the “zero tolerance” that the DRPS has for Canada’s leading cause of criminal death. This includes the Last Drink Program where DRPS has partnered with the Alcohol Gaming Commission of Ontario (AGCO) to identify and educate those establishments where impaired drivers had consumed alcohol, which may include focused enforcement.

## 2016 FESTIVE RIDE STATISTICS

<b>2016 RIDE Final Totals After Week 7</b>	
<b>Vehicle Stops</b>	<b>13397</b>
Roadside Tests	695
3, 7 and 30 Day Suspensions	105
Driver Under 22 – 72hr Suspension	9
G1 & G2 24hr Suspension	12
Impaired Exceed:	99
Drug Arrests	20
Drug Charges	10
CC Arrests – Other	6
CC Charges – Other	13
PON charges HTA other	251

Divisional RIDE initiatives are conducted on a monthly basis using divisional personnel when available and TSB members. RIDE was also conducted during the Super Bowl, St Patrick’s Day and Brooklin Spring Fair.

### Distracted Driving

Distracted driving is a major concern for police and community members. It has surpassed impaired driving as the leading cause of fatal collisions on our roadways.

In 2016 DRPS issued a total of 1596 tickets for distracted driving. This total represents a significant decrease in distracted driving offences from the previous year. Fine increases, increased public awareness, drivers becoming more discreet while using their cellular device and the significant resources required to conduct effective enforcement initiatives may be contributing factors responsible for some of this reduction.

*Effective September 1<sup>st</sup> 2015 Bill 31 came into effect, which increased the fine for distracted driving to \$490 plus 3 demerit points.*

In 2016 TSB and the Regional RIDE team conducted a Public Safety Campaign for distracted driving by handing out “Don’t Text and Drive” vehicle magnets at traffic stops during the Festive Ride Campaign.

TSB officers will once again be involved in Racing Against Drugs Durham (RADD) running two pit stops on the dangers of distracted driving.

#### Aggressive Driving and Seatbelt Enforcement

Annual aggressive driving and seat belt campaigns are held every year throughout the country and TSB and divisional officers participate. In 2016, 364 individuals were issued provincial offences notice for not wearing their seatbelts. Compliance rates for seatbelt use have been steadily increasing over the years. It has now been 40 years since the seatbelt law was enacted.

#### Pedestrian and Cycling Safety- Education

To promote pedestrian safety, the DRPS, in partnership with the Ministry of Transportation, GO Transit and the Region of Durham Traffic Department conducted a “Do the Bright Thing” campaign. In the fall of 2016, Traffic Services officers handed out LED carabiners to citizens getting on the GO Transit trains at the Ajax GO Station concourse. They also handed out pamphlets and educated citizens on how both pedestrians and motorists can make it safer for pedestrians.

The aim of the campaign was to promote and reinforce pedestrian safety, including urging pedestrians to wear reflective clothing, refrain from texting or talking on their cell phone while crossing roadways, and to use caution when crossing the street.

TSB members held information sessions and safety presentations for members of the Durham Cycling club and the Durham Cycling Coalition.

TSB supervisors also met with the Cycling Coalition to provide education.

#### Project E.R.A.S.E.

Traffic Services Branch has partnered with York Regional Police, O.P.P. Halton Regional Police, Peel Regional Police, Barrie Police and South Simcoe Police.

This partnership was created to assist in Eradicating Street Racing across the GTA and 400 series highways. In 2016 Project ERASE partnered with Nissan Canada and the Micra Race series to promote the “Take it to the Track” campaign.

#### **Marine Unit**

DRPS Marine Unit is responsible for water way safety for over 300 km of Shoreline within our Region. Marine Unit conducts boating safety education on an ongoing basis while patrolling. They also conduct special events over the boating season including Whitby Harbour Days, Canada festivities, Huck Finn Fishing derby as well Ajax Home Week.

#### **Commercial Vehicle Enforcement**

TSB CVSA enforcement officers partner with the Ministry of Transportation of Ontario (MTO) and Ministry of the Environment of Ontario (MOE) to conduct heavy truck enforcement and education during ½ load season on Regional roads. Ongoing enforcement is a priority for

highway safety within our Region due to the high volume of commercial traffic. TSB has conducted 5 commercial vehicle inspection projects with the assistance of Divisional Traffic Safety Coordinators in East and North Divisions.

**Joint Service Enforcement Team (JSET)**

In the first 6 months of 2016 2 members of TSB and 2 members of OPP Whitby, as well as 1 MTO member conducted a joint enforcement project in our Region. Members split the enforcement time equally between Regional roads and Provincial highways. This partnership was an excellent example of inter-service cooperation.

Joint Service Enforcement Team Stats:

P.O.N.'s	Part III's	CMV Stops	CMV Charges	CMV Inspections	Criminal Code	Out of Service
2280	98	491	383	305	12	117

**Public Safety Unit**

The Public Safety Unit (PSU) is devoted to being the leader in locating missing persons and providing public safety at gatherings through the application of calculated search and crowd management techniques.

The PSU is comprised of (50) part time members. Currently there is one Inspector, one Staff Sergeant, five Sergeants and forty three Constables. All members have full time, primary assignments throughout the DRPS. There are also (18) search qualified Auxiliary members that train and deploy with the unit.

The PSU partnership with the Alzheimer’s Society of Durham Region continued throughout 2016. Members of the PSU co-presented with the Training Branch at Alzheimer Durham to those clients and their families who are dealing with the challenges of Alzheimers. The importance of calling 911 as soon as a loved one is noticed to be missing is of paramount importance.

Community Engagement Initiatives

- On January 24, 2016 six members attended Durham College / UOIT to support Alzheimer Durham’s “Walk for Memories” fundraising event.
- On March 20, 2016 the PSU attended Cordova Park in Oshawa with their Command Vehicle. Children from the neighbourhood toured the truck, tried on the various pieces of equipment and learned about search & rescue.
- On April 23, 2016 two search managers attended training with the Pickering Auxiliary Rescue Association (PARA). PARA demonstrated their equipment and capabilities in an effort to enhance future searches on the water.
- On June 2, 2016 PSU attended the Beau Valley Public School in Oshawa with the Command Vehicle to support their Spring Fun Fair.

- On June 11, 2016 PSU attended the Oshawa Fire Services Community Fire Safety Day with the Command Vehicle.
- On July 1, 2016 PSU attended the Canada Day Celebrations at Lakeview Park in Oshawa.
- On July 18, 2016 PSU attended the Mississaugas of Scugog Island First Nation Pow Wow event with the Command Vehicle to provide a display for all of the youth.
- On August 11, 2016 three PSU members attended a Junior Youth in Policing event at UOIT with the Command Vehicle for a question and answer period, followed by an equipment presentation.
- On August 19, 2016 PSU attended the GM Centre in Oshawa for a community event, Touch a Truck, with the Command Vehicle. Local youth were allowed to put on equipment, tour the vehicle and ask questions about the role of the PSU.
- On September 15, 2016 PSU attended the Ontario Shores Centre for Mental Health Sciences in Whitby with the Command Vehicle.
- On September 20, 2016 PSU attended the St. Francis of Assisi Elementary School in Newcastle for their School Fun Fair. Children and their parents toured the Command Vehicle and learned about the PSU.
- On September 24, 2016 PSU attended the Clarington Community Safety Day in support of the Clarington Fire Services.
- On October 12, 2016 two PSU search managers attended Edmonton, Alberta to take part in the SARscene and Police Forum, which is a national initiative.
- On October 28, 2016 PSU attended East Division, as part of a UOIT information day, to educate students on the role of the PSU.
- On December 7, 2016 a member attended an Alzheimer's Society of Durham event at Colonial Retirement Home in Whitby to give a presentation regarding a police response to missing parties suffering from the Alzheimer's disease.

## OPERATIONAL SUPPORT

### Court Services

Court Services personnel are actively involved in several committees to proactively address and resolve community problems within the judicial system.

#### Local Courts Management Advisory Committee (LCMAC) – meets quarterly

- Chaired by both SCJ and OCJ LAJ's. Every stakeholder, at all judiciary levels, Crown and Defense lawyers, community agencies, and MAG participate.
- This committee looks at addressing any barriers that come up that impacts all of their respective areas. It could be locked doors for a court room to scheduling jury duty days on days that superior court is not sitting.

#### Ontario Court of Justice Management Committee (OJCMC) – meets monthly

- Chaired by OCJ LAJ (Justice DeFreitas). Crowns, Federal Prosecutors, Defense Bar, Legal Aid and MAG deal with first appearance and bail issues streamlining court processes and efficiencies, Justice on Target (JOT).

This committee is more of a process/administration of justice monitoring group. This committee also examines any prisoner issues from meals, to storage of their belongings, release times and places. The Salvation Army is a partnering agency.

Superior Court of Justice Community Advisory Committee (SCJAC) – meets 3 times a year

- Chaired by SCJ LAJ (Justice Rowsell). Several external agencies dealing with family matters, i.e. divorces, custody matters, and civil trials are involved.

## **CRIME MANAGEMENT**

### **Community Safety Branch**

#### **Threat Assessment Unit (TAU):**

Threat assessment is best explained as criminal profiling for violence. The Durham Regional Police Service, Threat Assessment Unit (TAU) consists of a Detective who has experience in the investigation of violent crime and has received specialized training in the field of Threat Assessment and Risk Management. There are only three other police services in Ontario with threat assessment accredited investigators.

The TAU provides operational support to all branches of the Service and training support for both the Mental Health Responder's Course (MHR) and the General Investigative Techniques Course (GIT). A threat assessment is an analysis of behavioural, personal, verbal, written and situational indicators. These indicators are utilized to assess the risk of violent behaviour posed by an individual. The Threat Assessment Coordinator assists investigating members by providing a report for court, expert testimony, case management suggestions and detailed victim safety planning. Incidents when the threat assessment coordinator provides investigative support include: workplace violence; school violence; domestic violence; sexual offenders; criminal harassment; high-risk offender releases; threatening correspondence; threats to political or judicial officials and any other case involving the potential for targeted violence.

The Threat Assessment Coordinator assists community partners through consultation and training. The Threat Assessment Coordinator is actively involved in the development and implementation of the current threat assessment protocol followed by Kawartha Pine Ridge District School Board, Durham Catholic District School Board (DCDSB) and the Durham District School Board (DDSB). The process, named the Community Threat Assessment and Intervention Protocol (C-TAIP), involves the collaboration of community partners to: identify individual(s) or situations that are a threat to the safety of the school population; assess the threat and level of risk posed; develop appropriate intervention strategies to stop the threat and provide a safe environment for students, staff and the community.

In 2016, the TAU delivered training to the DDSB and the DCDSB on four separate 2-day sessions. Also present for that training were other community partners (youth services, CAS, Lakeridge Health, law enforcement services, etc.). Instruction addressed the current concepts and research in the field of threat assessment, risk indicators and identification of individuals moving along a pathway towards targeted violence and the application of the protocol. Over 200 community partner members were trained in 2016 in threat and risk assessment and intervention. An additional 2-day new component of Crisis/Trauma Response was added to the 2016 training.

The Threat Assessment Coordinator is an active member of the C-TAIP Steering Committee, which meets quarterly to review the protocol. There are currently about 25 community agencies signed on as C-

TAIP partners including, but not limited to, law enforcement, school boards, mental health, youth services, corrections, victim services, child welfare, health services, etc.

The TAU consulted with DDSB and DCDSB on 92 cases in 2016 (a marked increase from 62 in 2015).

### **Mental Health Support Unit**

In 2016, members of the Mental Health Support Unit spent in excess of 50 hours training Emergency Medical Services personnel (EMS). They engaged the paramedics in an interactive educational presentation with regards to the DRPS Mental Health Unit, the Mental Health Response Officers, the Mental Health Act and major mental health illnesses. Paramedics were encouraged to discuss some of their own experiences when responding along with police to complex mental health occurrences. The feedback received was extremely positive and has further enhanced the working relationship between the two agencies.

Further, the Mental Health Support Unit was invited by The Brain Injury Association, Durham Region Social Services and UOIT/ Criminology Class, to speak about the Unit. Members of the unit facilitated a number of presentations for these community partners, again with a very positive feedback being received.

The Mental Health Response Officer course continues to run with classes remaining full. With the completion of March's 2017 class, there will be over 190 frontline officers trained in relation to effectively respond to calls involving persons in crisis. For the first time, the course was opened up to DRPS employees other than sworn members. Front desk, courts and communications personnel were also represented in the class. This is an important step in providing more of our members with this very valuable training.

The unit is in the final stages of negotiation with the Central East LHIN and Lakeridge Health who will be providing nurses to ride on patrol with members of the Mental Health Unit. We are certain that this new partnership will be extremely beneficial to the unit and more importantly, the community. It is anticipated that nurses will be in our patrol vehicles sometime in May of 2017.

### **Crime Stoppers**

Crime Stoppers conducts a weekly profile of a crime in Durham Region that is aired on the three local radio stations across Durham Region and surrounding areas. This is also put on the Crime Stoppers website.

The Crime Stoppers coordinator facilitated a presentation to Youth in Policing students in January of 2016 (approx. 30 students).

A presentation was made to an afterschool program at J. Clarke Richardson HS April 18, 2016 where approximately 20 students attended to discuss the Crime Stoppers program.

Throughout the year there were several meetings with managers at the Oshawa downtown branch of TD Bank. As a result of these meetings, a process has been implemented whereby tips can be made directly to and picked up at the TD bank. Tipsters can use any branch to submit their tips. This has been talked about with members of the Crime Stoppers board for several years as a goal which has finally been achieved.

In October the coordinator attended the Ajax Costco where a presentation was made to their employees regarding the program. Approximately 300 people attended throughout the day.

## **Neighbourhood Watch (NW)**

No police service can effectively protect life and property without the co-operation, support and involvement of the people it serves. Neighbourhood Watch is a community-driven crime prevention program designed to reduce the opportunity for crime to occur through the active participation of citizens. They are made aware of the importance of communicating and getting to know each other and given crime prevention training and tips.

In order to be successful, the program requires a strong commitment and involvement by homeowners. Through simple techniques, each Neighbourhood Watch member becomes the eyes and ears of the Durham Regional Police Service. By using this simple and direct approach, they can protect each other through observation, prevention, and assertive action. Neighbours working together, alert to the potential for crime and knowing each other's routines, can combat crime in the most effective way – before it starts.

Communications between the NW and the police helps protect the community when crime strikes. Watch members are encouraged to talk about problems and concerns among their neighbours, and to report any suspicious activity first to the police, and then to their Street Captain. Regular e-newsletters are distributed which address crime prevention techniques as well as updating the community on recent criminal activity in their area. This promotes ongoing communication, which in turn increases alertness.

NW programs have been credited with playing a part in reducing crime rates. Citizens trained in the program have keener observation skills. Their quick actions have led to numerous arrests, and a variety of incidents have been cleared as a result.

There are currently 206 endorsed Watches in Durham Region, (99 active, 107 inactive). Three new Neighbourhood Watches were added to the program in 2016 (one in Ajax, one in Brooklin, and one in South Whitby). Together with the four new Watches established in 2015, the program is growing at a steady pace, with 34 Watches in various stages of development, and 24 attempting rejuvenation.

The NW Program Coordinator participates in numerous community events all over Durham Region, where she engages and trains groups of community members in crime prevention, home security, and NW communication strategies. In 2016, she attended 55 community events, and gave 11 community safety lectures (combined total outreach of over 300 hours) to promote the program (reaching an estimated audience of over 46,000). This includes everything from attending the Fall Fairs and Community Safety Days across the Region to the dozens of smaller community-based events in each of our municipalities. In addition, she has participated in a number of shared events in conjunction with various DRPS Divisions and Units (ie fraud awareness seminars held in Uxbridge, Pickering, Ajax, Brooklin, Oshawa and Blackstock, and crime prevention training meetings in Goodwood, Oshawa, Hampton, Solina, Pickering and Ajax). Furthermore, the Neighbourhood Watch training sessions have been video-taped and are on the DRPS Official You-Tube site, where they are viewed on an ongoing basis by community members wishing to start or join a Neighbourhood Watch.

The NW Coordinator is often invited to speak to other groups, such as service clubs, intercultural agencies, municipal councils, co-op boards, business networking groups, school community councils, and diverse others, to present to their members on topics of Neighbourhood Watch, Business Watch, and crime prevention. For example, in the fall of 2016, the program Coordinator worked with Town of Ajax staff to design, plan, and undertake a region-wide Neighbourhood Watch Conference, which took place on November 5th at the St. Francis Centre in Ajax. This involved partnering with the Human Trafficking Unit, the Alzheimer's Society, the Ajax-Pickering Welcome Centres/Immigrant Services and the Town of

Ajax. Organized under the theme of “Neighbourhood Watch – A Caring Community” – the conference was intended to help Neighbourhood Watch members see themselves as more than a crime prevention tool, but rather more holistic partners in contributing to the social safety fabric of the communities where they live, work and play.

In addition, NW participated in several Ajax, Pickering and Bowmanville NOCC initiatives, which has been previously discussed in this report. The success of these initiatives has led to the establishment of several new Neighbourhood Watch teams and the rejuvenation of others.

Another significant accomplishment in 2016 was the establishment of several community-based Neighbourhood Watch Facebook groups. The NW Coordinator worked with a team of community members in order to establish a Brooklin Facebook page. Information was conveyed regarding best practices, crime trends, etc. through this forum. The members of the Brooklin Facebook team, along with a Pickering Chair whose Watch also uses Facebook as a communication tool, shared their lessons learned and acted as a sounding board to other Watch members during a panel session at the Neighbourhood Watch AGM in Ajax in November, and several other Watches in Durham have now followed their lead.

The net result is that thousands of residents throughout Durham Region are being made aware of their role in the community-policing partnership, learning crime prevention techniques and NW communication principles, and becoming more effective at protecting their homes and communities from crime. Once a community starts actively participating in this simple program to watch out for their neighbours they realize that by working together they truly CAN make a difference. This in turn enriches their sense of community, makes them feel safer in the neighbourhoods, and increases their satisfaction with their quality of life.

### **Offender Management Unit (OMU)**

In May of 2016 the Domestic Violence Offender Management Unit (DVOMU) was collapsed and two members along with the unit’s mandate were transferred to the Offender Management Unit (OMU).

Prior to disbanding the DVOMU the four person team conducted a total of 306 compliance checks.

DVOMU had close ties with the High Risk Assessment Review Team (HART) Committee and had a member attend all meetings. The HART is comprised of police, probation/parole, crown attorney, Victim/Witness Assistance Program (VWAP) and Partners Assault Response Program (PARS). This committee reviews all current Domestic Violence cases before the courts and assigns follow up as required.

The OMU started the year as a four person team but in June moved to a six person team. The unit assumed the duties of the DVOMU. OMU is responsible for the tracking and monitoring of all High Risk Offenders including those on the Sex Offender Registry (SOR), Not Criminally Responsible (NCR), Federal/Provincial Parole/Probation and those unlawfully at large.

In 2016, the Offender Management Unit conducted a total of 129 arrests culminating in 465 charges being laid. OMU also assisted various police agencies and internal units.

In 2016 OMU conducted 303 SOR address verifications resulting in 5 offender warrants for noncompliance.

The National Joint Committee (NJC) is sponsored by the Canadian Association of Chiefs of Police. This committee is comprised of police officers across the province along with Federal/Provincial Parole and

Probation officers. The committee meets monthly to pick a topic and planning of an annual workshop attended by hundreds of law enforcement personnel.

The Community Assessment Team (CAT) is comprised of the OMU Detective, Federal Parole, community activists and management team members of Cornerstone (a local men's shelter and residence for those on various release conditions). The committee meets every 3 weeks to discuss residence suitability of federal parolees. Through DRPS participation in this committee some very dangerous offenders have been redirected from coming into Durham Region or have had tighter restrictions placed on them.

Daily communication occurs between the Detective in charge of OMU and Corrections Services Canada (CSC) supervisors/parole officers about federal parolee's within our jurisdiction is crucial to public safety and the re-integration of the offender.

Daily communication also occurs between the Detective in charge of OMU and supervisors/parole officers from the Ministry of Community Safety and Correctional Services about parolees within our jurisdiction is crucial to public safety and the re-integration of the offender.

Ontario Shores Centre for Mental Health Sciences personnel engage in daily communication with the OMU clerks, which is essential for the tracking and reporting of local addresses for those deemed to be Not Criminally Responsible (NCR).

### **Crime Prevention Officers**

The DRPS volunteer program was rejuvenated in 2016. A detailed look was taken at the number of volunteers we have, which ones are active and which ones are not, as well as hiring some new volunteers. A volunteer meeting and training session was held in April with our 60 volunteers.

DRPS set up a booth at the Pickering Town Center (PTC) for Police Week in May of 2016. The booth at PTC reached an estimated 1200 people.

The Crime Prevention officer was responsible for organizing and participating in both the Special Olympics and Special Olympics Provincial games. Approximately 1500 people attended the Special Olympics event and another 3000 for the Provincial School games event.

The Law Enforcement Torch Run Committee organized the following events in 2016 for the Special Olympics:

- March 2016 – NHL Alumni vs. Ryan's team Game (Iroquois Arena) – money raised \$780.50
- June 2016 - Lone Star Cops and Cowboys (DRPS members help serve during lunch and dinner) – money raised \$2661.75
- Provincial High School Games 2016 incorporates our annual torch run, t-shirt sales and toonie torch contest, pledges and donations. – money raised \$10330.30
- October 2016 – OHL Oshawa Generals Big Ticket Game – we sell t-shirts and “pass the bucket” during intermission - money raised \$3224.70
- Total money raised in 2016 - \$16,997.25

A police liaison position with Lakeridge Health was established in 2016. Since the implementation of this position, Lakeridge staff has attended DRPS block training (Day 3) on multiple occasions to get a better understanding of how we respond to emergent situations. Approximately 60 staff members in total

attended the training. Constable Walsh also attended Lakeridge Health's Safety day and presented to approximately 120 staff members on safety in a hospital setting. Lastly, a mock scenario training day was set up at Lakeridge Health Bowmanville where a staged crisis was set up with security officers and staff to determine how well they would react to an emergency crisis situation. The feedback from the 100 participants to this event was very positive.

A display booth was set up at RHQ for Crime Prevention week in November 2016. Approximately 5000 people passed through the display area.

Again this past year, the Crime Prevention Unit facilitated the 28th Annual Durham Regional Police Service Food and Toy Drive. Over 1600 volunteer hours contributed to making this event another huge success by assisting thousands of families and over a 100 agencies and parishes within the Durham Region.

## **Criminal Intelligence Branch**

### **Covert Operations**

On October 18, 2016 assisted in securing facilities for training at The Ontario Regiment Oshawa for national security training scenarios. Members of Covert Operations brought Incident Command personnel and Military members together to test safety plans and execution of a major incident.

### **Asset Forfeiture**

In 2016 the following training was provided to various community partners / stakeholders:

- Crown Counsel - Civil Remedies for Illicit Activities; Emerging Trends in Money Laundering
- Association of Certified Anti-Money Laundering Specialists; Emerging Trends in Money Laundering
- The Mortgage Group (TMG); Real Estate Fraud and Money Laundering
- Credit Unions; Fraud and Money Laundering Indicators
- Bank of Montreal; Money Laundering Trends and Indicators
- The AML Group; Financial Investigations and Human Trafficking.

### **Drug Enforcement Unit**

Date	Unit	Topic	Unit
Weekly	Drug Treatment Court	Member attends weekly meetings and works with various stakeholders within the health care and justice system to rehabilitate addicts in an attempt to reduce recidivism.	DEU
Mar 2016	Oshawa, Ajax & Pickering Fire Dept.	Two officers completed a week of clandestine laboratory training for local fire service personnel. This course has been invaluable to fire personnel and more future training has been requested.	DEU
Apr 2016	Doctors and Nurses Waterloo	Member provided a presentation to doctors and nurses in the Waterloo area about drug trends and impacts on the community. This presentation focuses on reducing prescription abuse.	DEU

May 2016	Doctors and Nurses Ajax	Member provided a presentation to doctors and nurses in the Pickering/Ajax area about drug trends and impacts on the community. This presentation focuses on reducing prescription abuse.	DEU
July 2016	Graymatter	Presentation provided to Graymatter marketing group related to street drugs.	DEU
Nov 2016	Brain Injury Association	Member provided presentation about drug trends and impacts on the community.	DEU
Nov 2016	Durham College	Presentation provided to police foundation students at Durham College regarding Federal Statutes and drug investigations.	DUE
Dec 2016	Mental Health	Provided training on drug trends for the concurrent disorder capacity building team.	DEU
Ongoing	Oshawa and Clarington Fire	Providing support and advice regarding Narcan spray policies and procedures.	DEU

## **Major Crime Branch**

### **Human Trafficking Unit (Project Manhattan)**

In February of 2014, the Durham Regional Police Service established an investigative project team with a specific mandate to investigate incidents of human trafficking offences. These cases require a unique investigative process, along with very specific attention and care for the victim. The process is victim centered, requiring investigators to have a very close working relationship with victim service's organizations. These partnerships have been fostered and developed throughout Project Manhattan and are now vital for the success of the victim's recovery. Victim cooperation remains one of the largest barriers the law enforcement community faces when investigating human trafficking cases. When potential victims are identified and law enforcement intervenes, victims are often uncooperative from the onset. The immense psychological and physical control traffickers have over their victims prevents many from believing they can leave their circumstances or report their situation to authorities. Assistance required from an outside victim services agency becomes paramount to the success of the prosecution. Cooperation from victims is necessary to successfully prosecute those exploiting them. Once charges are laid, investigators are faced with the challenges of maintaining the victim's cooperation during a lengthy and difficult court process. Victims are fearful of seeing the accused in court. This cooperation, in many instances, is only achieved through partnership with victim support personnel. Keeping victims actively engaged in the court process is very difficult.

For successful prosecutions, assistance from victim support agencies is crucial. Maintaining these community connections and partnerships has been a very integral part of the success found in Project Manhattan prosecutions. A direct working relationship between the members of the project team and victims services personnel allowed for a unified, consistent and seamless approach in assisting victims.

Team members have also established strong relationships with management from the hotel-motel industry throughout Durham Region. Members attend and present at Durham Region Hotel Operator Group meetings and provide further education and training sessions to staff. The training sessions focus on signs of human trafficking and provide information on how hotel staff can assist to reduce this activity. Hotel staff members frequently contact team members to alert them to suspicious activity.

Coupled with a mandate to investigate human trafficking occurrences, one of the goals of Project Manhattan was to educate the public on the prevalence of human trafficking in the community. The team has embarked on multiple educational and awareness initiatives and have made regular presentations to church groups, rotary clubs, the Children's Aid Society, Social Services of Durham Region, the Cobourg Police Services Board, the Durham Regional Police Services Board, and numerous other organizations interested in the current state of human trafficking in Durham Region. One particularly significant initiative involved the local school boards and the creation of an educational presentation for young girls at risk of becoming human trafficking victims. Team members developed a human trafficking awareness presentation for grade 9 students in Durham Region. When made aware of the current sex trade situation and the recruitment practices of offenders, young women are armed with the ability to protect themselves from the risks. The presentation required consultation and approval from the local school boards. Team members have delivered presentations to secondary school students across Durham Region. They have been well received and sustained presentations are anticipated for the future. Further to the presentation, team members also created a unique method of providing contact information to students. Through discussions with a Durham Region Councilor, MTC, a local business, donated 10,500 locker mirrors for students, which displays the DRPS Human Trafficking hotline and Victim Services of Durham Region phone numbers.

Creating and implementing educational programs to prevent repeated victimization of youth in our community has been a priority by members of Project Manhattan. Education has been found to be a key component to reducing victimization. Young females regularly become victims due to a complete lack of awareness of the recruiting tactics of traffickers. 89% of the victims dealt with by the members of Project Manhattan had never been previously under the control of a trafficker.

It has been made apparent, through the efforts of the project, awareness and community collaboration is the key to creating a safer community for our youth and reducing the prevalence of human trafficking in our community.

### **Forensic Identification Services (FIS) Unit**

The FIS has partnered with the UOIT and the University of Toronto Forensic Science programs. These partnerships provide mentorship and guidance for fourth year Forensic Science students. The students conduct a research project that is selected by the FIS. Upon approval from the university program manager the projects start in September each year and are concluded with a scientific thesis report in April, along with a presentation to the faculty, student body, mentors, families and other community agencies.

These research projects are geared towards issues that we are trying to solve within the Forensic community to better enhance the work we do. The work is conducted by the students and our members are there for guidance and advice.

The FIS also participates in one hour lectures with Durham College, UOIT, University of Toronto, and Trent University. FIS has partnered with UOIT professors to deliver forensic training to DRPS, OPP and

Belleville members. The relationship that FIS has established with UOIT has also allowed for the use of their crime scene house, which is used for two days during each DRPS SOCO course.

The FIS has participated for several years in the CSI Camp Riverwood at the Petticoat Creek Conservation Area in Pickering. This is a youth camp and each year one member has attended for a half day to speak with the youth and demonstrate some of the techniques that the FIS use daily during their duties.

### **Electronic Crimes Unit (ECU)**

The ECU is in partnership with the Provincial Strategy to Protect Children from Sexual Exploitation and Abuse on the Internet Program. One member is seconded to this initiative full-time and one other member, who also works as a full-time computer analyst, is used to augment this program. Both members handle all DRPS child exploitation incidents and all areas surrounding the Region to the east and north.

### **Domestic Violence Investigative Unit (DVIU)**

The DVIU completed a full year of operation as of February 1st, 2017. In its first 11 months of operation in 2016 the members of the DVIU investigated 753 incidents and case managed 302 investigations conducted by front line members or members of the Criminal Investigation Branch. The investigations conducted by the DVIU involved the arrest of 662 domestic violence offenders, laying a total of 1711 charges.

The DVIU maintains a mandate of investigating domestic violence occurrences where reasonable grounds exist to believe that an assault has occurred or threats of violence have been made, resulting in the arrest of an accused or the need for a warrant application. The DVIU also performs the role of case managing domestic criminal harassments, domestic breaches and any other occurrence deemed high-risk in nature. Finally, the DVIU may be assigned to any other investigation at the discretion of the Inspector of Major Crime.

As 2016 progressed and the DVIU expanded its coverage to encompass all five Divisions, the unit experienced a need for expansion, and was enhanced from 9 detective constables to 12 detective constables in June of 2016. In addition, plans were implemented to begin 2017 with a new schedule, allowing for the DVIU to mirror the 12-hour platoon schedule of the front line members. This change was a welcomed innovation that allowed for improved communication and accountability between the DVIU and their respective front line platoon colleagues.

As the DVIU has refined its protocols and educated front line members on the intricacies of domestic violence investigations, there has been a marked improvement in overall investigative packages, beginning with front line response right through to court completion. Feedback from the Office of the Crown Attorney has been only positive and the DVIU has committed to developing a collaborative relationship with our Crown Attorney partners.

One of the overarching goals of the DVIU was to have a positive impact on our community by improving service to victims of domestic violence. In order to measure this improved service, a survey for victims of domestic violence was released in late April of 2016. This survey was administered by our community partner, Victim Services of Durham Region (VSDR) to victims either in-person or over the phone. The results of these surveys showed an extremely high level of satisfaction with victims' experience with police related to their domestic incident. It also highlighted the fact that victims who were served by the DVIU were seen to have significantly higher satisfaction scores than those who were not across all five

separate measures in the survey. This speaks volumes to the success of the DVIU and the positive impact it is having on victims of domestic violence within our community.

The DVIU members collaborate with several community groups on a monthly basis with a common focus of supporting and empowering victims of domestic violence within our community. The DVIU has a monthly presence on the Steering Committee of both the Violence Prevention Coordinating Council (VPCC) and Durham Region's Intimate Relationship Violence Empowerment Network (DRIVEN), along with the Domestic Violence High-Risk Assessment Review Team (DV-HART).

The VPCC is a large group of community organizations with a common goal of preventing violence against women, children and the elderly population. Because of the DVIU's regular communication and attendance at these meetings, the DVIU has developed strong professional relationships with key members of numerous organizations such as Durham Catholic Family Services, the Denise House, YWCA, Bethesda House, Herizon House, Luke's Place, CAS, PAR Program, Victim Witness Assistance Program, Ministry of Community and Social Services, etc. As a result of these relationships, these community partners feel confident in the significant role that the DRPS plays in collaborating with them.

DRIVEN is made up of 26 community partner agencies, committed to supporting women experiencing abuse and/or any form of gender based violence at one location by providing coordinated access to a range of specialized services. DRPS is an off-site partner of DRIVEN and the addition of the Domestic Violence Investigative Unit (DVIU) emphasizes the commitment of the DRPS to breaking the cycle of violence for a healthier and safer Durham Region.

The monthly Domestic Violence High Risk Assessment Review Team (DV-HART) meetings are attended by partners in the justice field such as the Office of the Crown Attorney, Victim Witness Assistance Program, Partner Assault Response (PAR) Program, Durham East Probation, and members of the DVIU. During these meetings, strong foundations have been fostered between members as they meet with a common specific agenda of identifying and monitoring the high risk offenders of domestic violence within the community. Strategic measures are discussed and put into action during these meetings utilizing all available resources to guarantee the respective victim's safety. During these meetings, plans are made to effect compliance on the part of these offenders, often utilizing the Offender Management Unit (OMU) as a valuable resource for compliance checks. Updates are shared by team members from their various agency perspectives on a month to month basis. These meetings are key examples of valuable collaboration with community members to guarantee victims of domestic violence are safe.

## **Robbery Unit**

### Canadian Bankers Association

The Robbery Unit meets quarterly and talks about crime trends across the Province, speaking with community stakeholders and discussing best practices that can be used during robbery investigations. During these meetings investigators continue to stress the importance of banks using external CCTV cameras and other types of technology that greatly assist with these types of investigations.

### Crime Stoppers and Media

The Major Crime Robbery Unit works closely with Durham Region Crime Stoppers and all media platforms. The additional media coverage has proven extremely helpful in making arrests, solving cases and being proactive within the business community to prevent crime.

### Jewellers Vigilance

The Robbery Unit has partnered with Jewellers Vigilance and attends several meetings where crime trends are discussed and a better understanding is gained of where stolen goods are being sold.

### Rogers Corporate Communications

Members of the Robbery Unit have developed a great working relationship with Rogers. Weekly discussions are had in relation to crime trends, along with new cellular technology and new cell towers that can assist investigators with investigations.

### **Fraud Unit**

The Major Crime Fraud Unit is responsible for investigating frauds that are complex in nature and involve counterfeit currency. Members of the Fraud Unit have developed strong relationships with community and corporate stakeholders to detect, disrupt and dismantle organized crime groups defrauding our community.

2016 marked the 12th year for Fraud Prevention Month in Canada that brings together over 80 law enforcement agencies, along with public and private sector organizations to combat fraud. The Major Crime Fraud Unit fully participated in this national initiative by utilizing our Corporate Communications Unit to effectively deliver educational and awareness messages to the residents of Durham through our website, social media platforms, newspaper, radio and television coverage.

Fraud is one of the fastest growing crimes and the impact can be devastating to the victim, family and affected businesses, creating financial and emotional hardship. It is for this reason that members of the Unit make it a priority to continuously educate a diverse group of individuals through media releases and other forums to ensure they have the knowledge to protect themselves from being defrauded.

### Relationship with Canadian Anti-Fraud Centre

The Major Crime Fraud Unit has fostered a strong working partnership with the Canadian Anti-Fraud Centre (CAFC). The CAFC is Canada's repository for data, intelligence and resource material related to fraud. It provides information to assist citizens, businesses and law enforcement in Canada and around the world. The RCMP manages the CAFC with the Competition Bureau and the Ontario Provincial Police. The CAFC plays a crucial role in educating the public about scams and fraud, and the CAFC provided our Unit with thousands of educational brochures that were handed out at fraud awareness presentation events. The DRPS fully supports the CAFC preventative slogan "Recognize It...Reject It...Report It". At the conclusion of every fraud investigation our Unit sends the completed report to the CAFC and they advise us of any linkages or intelligence data that could potentially support and advance our case.

### Community Engagement

The Major Crime Fraud Unit engaged in various fraud prevention strategies that included educating the public by facilitating several presentations throughout the year. This included speaking with community members for presentations held at public libraries in Whitby, Brooklin, Oshawa, and Beaverton. The topics discussed were dependent on the requests from the diverse representation of attendees, including information pertaining to trending frauds, identity theft, Power of Attorney, and the necessary steps to take if deemed to be a fraud victim. Money Mart co-presented at two of these library engagements to educate the audience on mass marketing frauds that involves being duped into sending money through

money service businesses. Library staff ensured good turn outs by advertising on their website and published posters.

The Major Crime Fraud Unit participated in several other fraud awareness presentations that included Neighbourhood Watch, Oshawa Probus Club, and City of Pickering Inaugural 55 Plus Group. A member represented our Service at the 2nd Annual World Elder Abuse Awareness Conference held in Washington D.C, and to celebrate this annual event joined our Senior Support Unit in two appearances on the Rogers Cable 'Senior Talk' show to discuss fraud prevention strategies. Members attended various meetings and conferences in an effort to implement the Ontario Strategy to Combat Elder Abuse, a strategy that has undergone a province wide review.

The Major Crime Fraud Unit held two training seminars with the Ontario Disability Support Program (ODSP) to train 42 case workers and their supervisors, to provide them guidance to reduce ODSP frauds in the Region of Durham, and assist them in providing thorough case packages to support criminal charges when warranted. This has fostered better collaboration and understanding between DRPS and ODSP in relation to these types of fraud investigations.

### Community Based Partnerships

To enhance operational and investigative ability the Fraud Unit has developed and maintained strong relationships with the community, government agencies and the private sector. Members meet with these partners on a regular basis. This includes the following:

- IAFCI (International Association of Financial Crimes Investigators): Attend various meetings and networking events to develop key contacts that aid in advancing fraud investigations.
- LEAPS (Law Enforcement for the Protection of Seniors): Attend monthly meeting learn about the challenges facing other police services and agencies in Ontario and strategize best practices.
- DEAN (Durham Elder Abuse Network): Attend meetings in an effort to bridge the gap between community support organizations and our Service. Learn about community resources, their mandate, available resources, and capabilities.
- Ontario Securities Commission- building a working relation to foster understanding and appreciation for responsibilities, thus permitting DRPS to appropriately direct enquires from the community that best fit within the responsibilities of this organization.
- FISCO (Financial Services Commission of Ontario): sharing of information and redirecting alleged investment frauds when agreed upon it fits their mandate to investigate.
- Real Estate Council of Ontario: work closely with RECO in mortgage fraud investigations to support their mandate of governance in an effort to hold real estate offenders accountable.
- Upper Canada Law Society: building a strong working relationship to assist the Society with the governance of its members in Durham Region. Many mortgage fraud and power of attorney fraud investigations involve a complicit lawyer.
- Toronto Strategic Partnership: Comprised of federal and provincial agencies. Attend meetings at TPS headquarters to discuss and exchange ideas related to Mass Marketing Frauds.

The Major Fraud Unit attends monthly Payment Card Partner and Worthless Cheque Deposit meetings attended by representatives from financial institutions, law enforcement, and Canada Post to share information and collaborate on ideas to identify offenders and prevent fraud occurrences.

The Detective Sergeant of the Major Crime Fraud Unit attends quarterly GTA Fraud Manager's meetings to discuss jurisdictional protocol amongst police services and other issues that are tabled.

Members often rely on their network of contacts to assist with their investigations. The sharing of information and collaborative efforts is essential to identify and prosecute offenders. Partners that have been instrumental throughout 2016 include; the Ministry of Transportation, Passport Canada, Citizenship and Immigration Canada, Canada Border Services Agency, Canada Post, US Department of Homeland Security, Federal Bureau of Investigation, Bank of Canada, Interac, Canadian Banker's Association, Canada Revenue Agency, Ministry of Finance, Service Canada, Insurance Bureau of Canada, and the Ontario Motor Vehicle Council of Ontario.