

Classification: **PUBLIC**

Meeting: **September 10, 2012**

Agenda Item: **Monitoring Report:  
COMMUNITY SAFETY**



Recommended Motion:

**THAT the Board finds that all provisions of the *Community Safety Ends Policy* have been complied with.**

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I hereby submit my monitoring report on your Ends Policy “Community Safety” according to the schedule set out. I certify that the information contained in this report is true.

I report compliance to all provisions of this policy.

Signed: \_\_\_\_\_  
Chief of Police

Date: \_\_\_\_\_

**Board Policy Statement:**

*The vision of the Durham Regional Police Service is to have the safest community for people to live, work and play. A strong sense of personal security is an important element of the quality of life that citizens and visitors enjoy.*

*It is the policy of the Durham Regional Police Services Board that the Durham Regional Police Service shall promote and protect the safety and security of all persons and property. In so doing, the DRPS shall contribute to making Durham Region a leader (within the top 50%) in community safety among the following comparator communities in Ontario:*

- *Halton,*
- *Hamilton,*
- *Niagara*
- *Ottawa,*
- *Peel,*

- *Toronto,*
- *Waterloo, and*
- *York.*

### ***Reporting***

*The following measures will be considered in an assessment of community safety:*

- *Overall crime rate*
- *Violent crime rate*
- *Property crime rate*
- *Crime severity index*
- *Clearance rate*
- *Weighted clearance rate*
- *Response time to emergency calls*
- *Motor vehicle collision injury and fatality rates*

*The sense of security felt by residents and visitors will also be considered a relevant factor in evaluating community safety, and will be assessed through regular public opinion surveys.*

*An assessment of community safety in Durham Region will also include a comparison to the previous years' statistics in Durham Region.*

*The Chief shall report annually on outcomes resulting from this policy.*

### **Interpretation of the Chief of Police:**

The Board End of Community Safety is related to Section 1, principle 1 of the *Police Services Act, 1990* - "The need to ensure the safety and security of all persons and property in Ontario". It is also responsive to sec 4(2) (1) (2) and (5) of the *Police Services Act* regarding adequate and effective police services involving: Crime prevention, Law enforcement and Emergency Response respectively. This Board End encompasses both Crime Prevention and Law Enforcement activities.

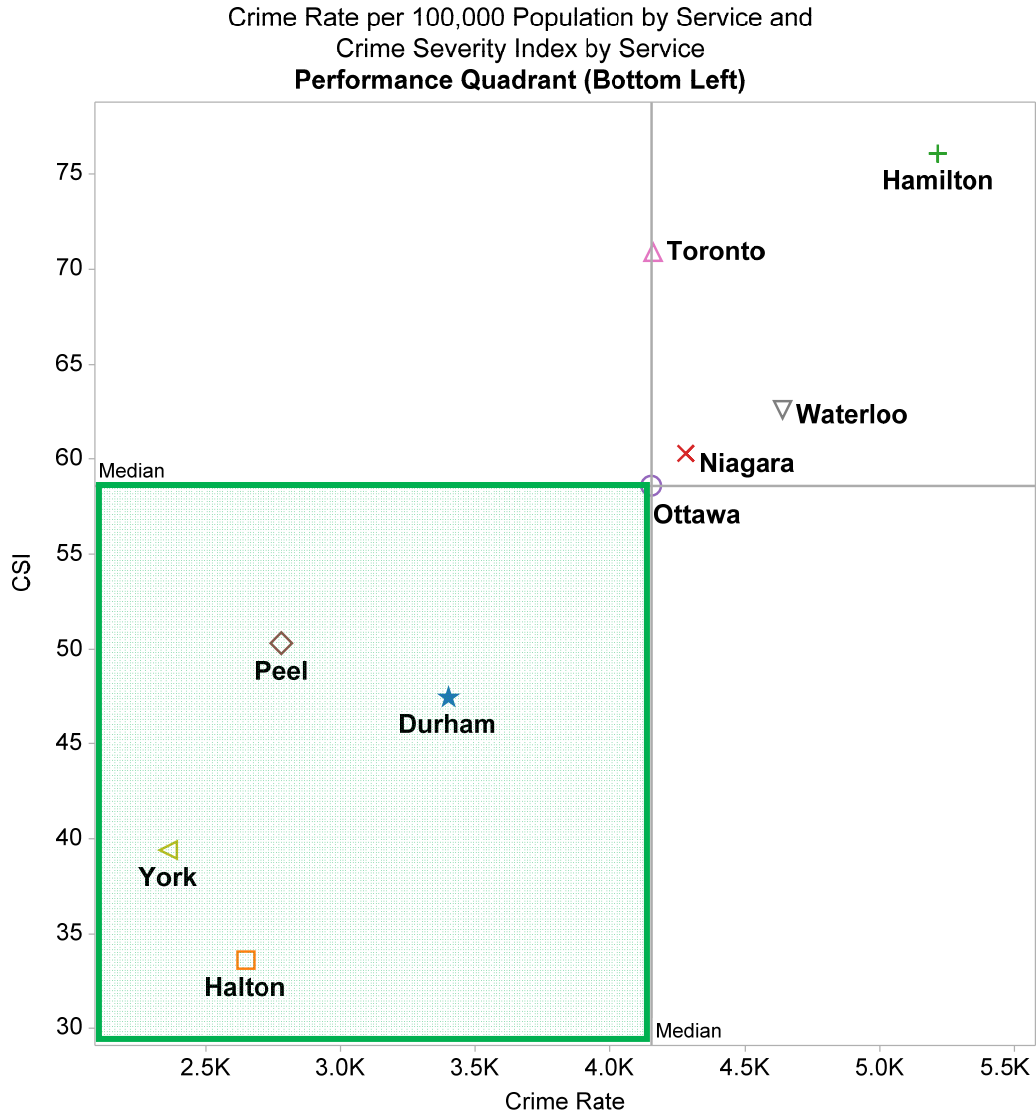
It is my interpretation that community safety outcomes include a comparison, both internally and against our comparators of the Durham Region Police Service's ability to effectively respond to and manage calls for service, and resolve criminal incidents. An assessment of our community safety activities uses those measures that are available year over year including crime rates, clearance rates, crime severity indices, vehicle collision rates and fatalities, and emergency response times.

Using the Canadian Centre for Justice Statistics (CCJS) Incident-based Uniform Crime Reporting Survey (UCR2) information, the Durham Regional Police Service will rank in the top half of our comparators. Outcomes include survey measures of the community's perception of personal safety and the influence it has on their quality of life within our Region.

**Executive Summary:**

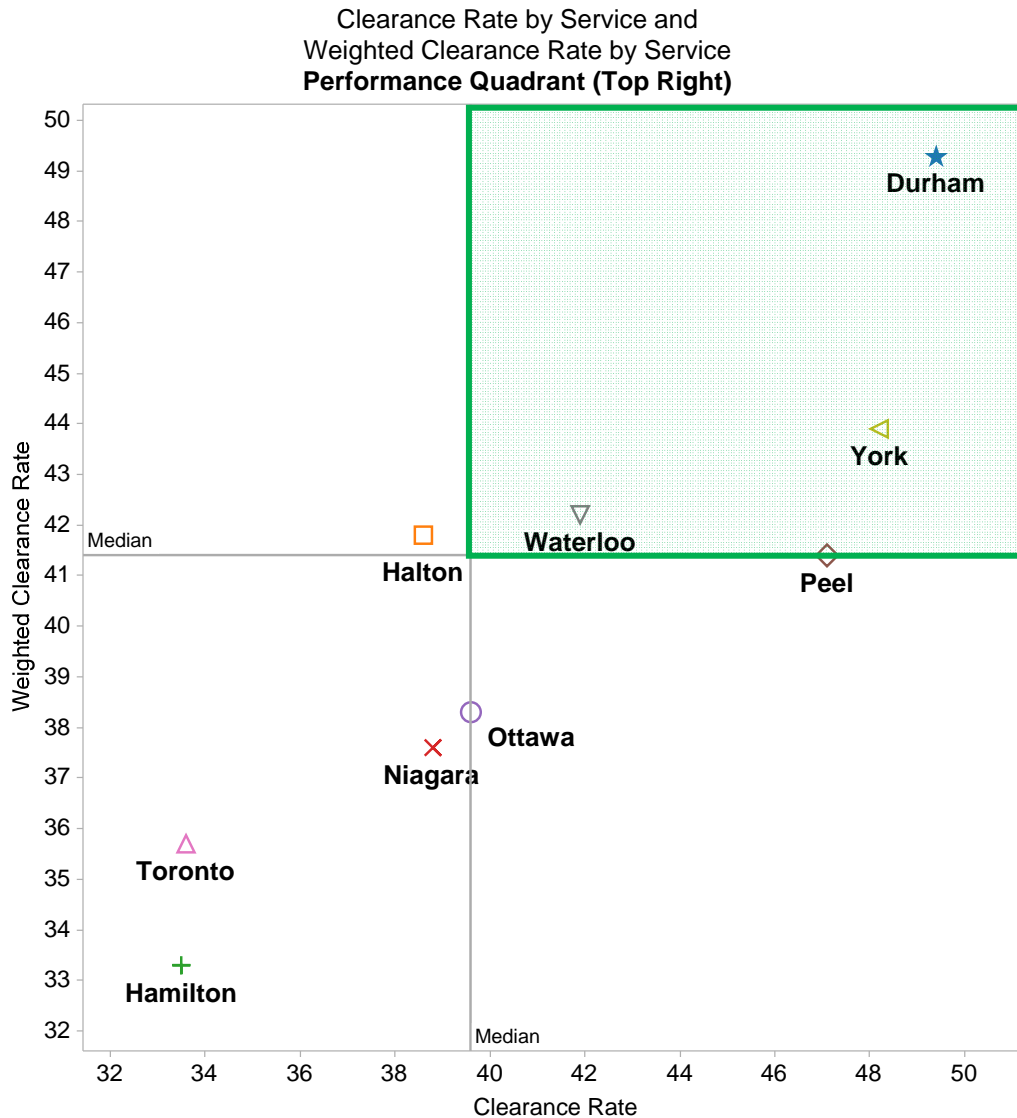
For all measures where comparator data is available, Durham proves to be a leader in community safety with rankings in the top half of its comparators. All measures of community safety have improved over the previous year and Durham remains ranked first amongst its comparators for its clearance rate and weighted clearance rate.

The chart below displays the crime rate against the severity index for Durham and its eight Board identified comparator services.



The performance quadrant is the **bottom left quadrant**, where those services are below both the median crime rate and severity index of the comparator services. Durham is in the performance quadrant, with both a lower crime rate and severity index than most of its comparators.

Similar to the previous chart, the chart below displays the clearance rate against the weighted clearance rate for Durham and its eight Board identified comparator services.



The performance quadrant is the **top right quadrant**, where those services are above both the median clearance rate and weighted clearance rate of the comparator services. Durham is in the performance quadrant, with the highest clearance rate and weighted clearance rate of its comparators.

In 2011, the average emergency response time was eight minutes and 90% of DRPS emergency calls for service had a response time that was under 14 minutes. Emergency response times improved in 2011 over 2010 and continue to show improvement year-to-date 2012.

After experiencing a large number of motor vehicle collision fatalities in 2010, last year had a 37.5% decrease in fatalities and the lowest number of collisions with injury and fatalities in the last five years.

Every two years the Durham Regional Police Service conducts a public opinion survey to gather important feedback from our community members and to assess our delivery of service. In accordance with this schedule, the DRPS is prepared to conduct a region-wide survey this fall. The most recent public opinion survey was conducted in 2010 with a favourable response.

Community Safety activities are reported to the Police Services Board through semi-annual Business Plan updates. The most recent update was accepted by the Board at the June 11<sup>th</sup> meeting (M159-12 refers). The measures that follow are used in assessing community safety activities, both internally and against our comparators.

**Data Support:**

**Overall Criminal Code (Excluding Traffic) Crime Rate:**

Crime rates are the number of criminal incidents known to, and substantiated by, police services per 100,000 population. A lower crime rate is better. The following three tables contain crime rate statistics for 2007 through 2011, and include data from the eight comparator police services.

Durham Regional Police maintained the 4<sup>th</sup> lowest Criminal Code crime rate amongst comparator police services in 2011.

**Total Criminal Code (Excluding Traffic) Rate per 100,000 Population**

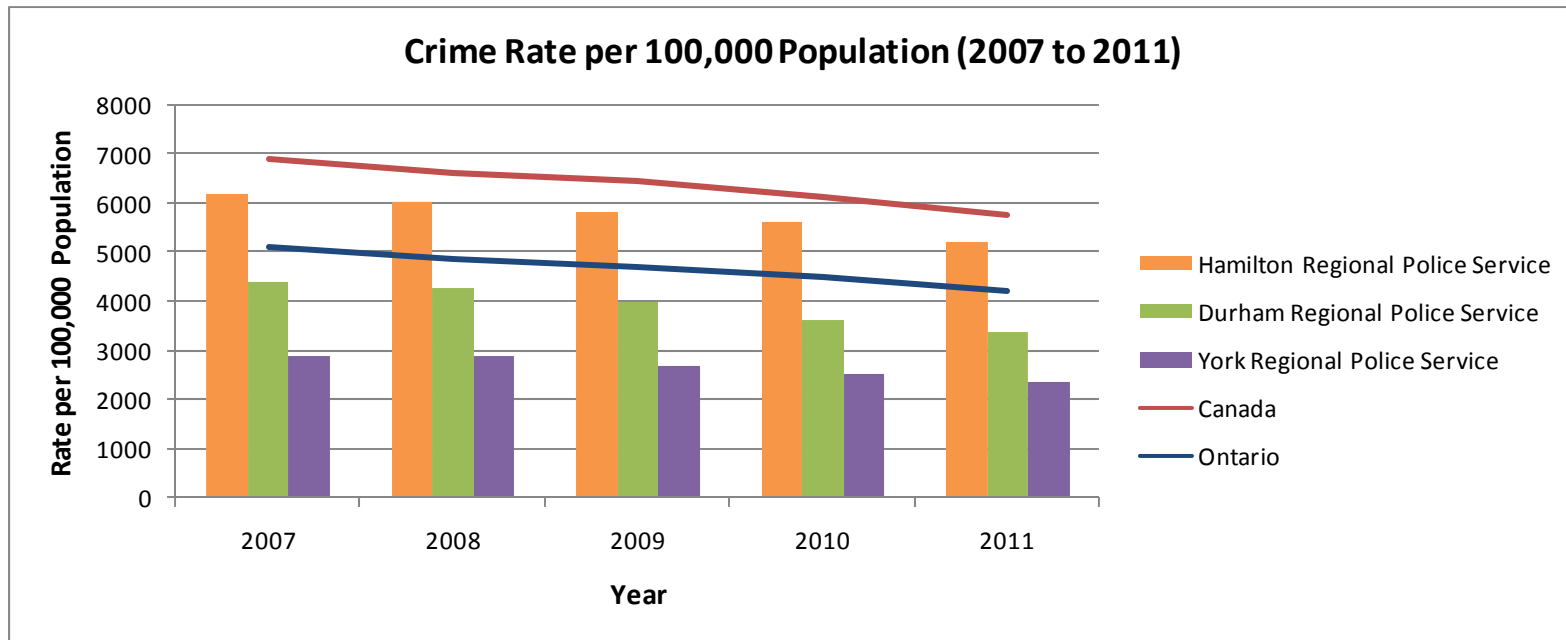
Police Service:	2007		2008		2009		2010		2011		2007-2008	2008-2009	2009-2010	2010-2011
	Rate	Rank	Rate	Rank	Rate	Rank	Rate	Rank	Rate	Rank	% Change	% Change	% Change	% Change
York Regional Police Service	2910	1	2918	1	2697	1	2536	1	2362	1	0.3	-7.6	-6.0	-6.8
Halton Regional Police Service	3353	2	3157	2	2862	2	2969	3	2650	2	-5.8	-9.3	3.7	-10.7
Peel Regional Police Service	3545	3	3270	3	3100	3	2938	2	2781	3	-7.8	-5.2	-5.2	-5.3
Durham Regional Police Service	4405	4	4277	4	3992	4	3614	4	3401	4	-2.9	-6.7	-9.5	-5.9
Ottawa Police Service	5424	7	4858	6	4620	5	4333	6	4152	5	-10.4	-4.9	-6.2	-4.2
Toronto Police Service	5177	6	4818	5	4662	6	4331	5	4159	6	-6.9	-3.2	-7.1	-4.0
Niagara Regional Police Service	5478	8	5592	8	5270	7	4945	7	4280	7	2.1	-5.8	-6.2	-13.5
Waterloo Regional Police Service	5103	5	5112	7	5466	8	4956	8	4639	8	0.2	6.9	-9.3	-6.4
Hamilton Regional Police Service	6200	9	6023	9	5834	9	5627	9	5214	9	-2.9	-3.1	-3.6	-7.3

Source: Canadian Centre for Justice Statistics (CCJS); *Incident-based crime statistics, by detailed violations and police services, 1998 to 2011*; from CCJS extranet

Note: Rates are rounded to the nearest whole number

Over the last five years, the crime rate has continued to decline; for 2011, there is a 5.9% decrease in the crime rate from 2010 and a 25% decrease from 2006.

York continues to represent the lowest crime rate of our comparator services and Hamilton the highest. For comparison purposes, York, Hamilton, Ontario, Canada and Durham are graphed to show Durham’s position relative to the upper and lower comparison services’ rates, as well as the national and provincial rates. The lines on the chart below display the provincial and national total crime rates (excluding traffic) for five years while the bars show Durham, York and Hamilton.



Durham’s crime rate is below the federal and provincial levels and is in the top half (lower rate) of our comparator services.

## Violent Crime Rate:

For its violent crime rate, Durham Regional Police maintained the 5<sup>th</sup> ranking amongst comparator police services in 2011.

### Crimes of Violence Rate per 100,000 Population

Police Service:	2007		2008		2009		2010		2011		2007-2008	2008-2009	2009-2010	2010-2011
	Rate	Rank	Rate	Rank	Rate	Rank	Rate	Rank	Rate	Rank	% Change	% Change	% Change	% Change
Halton Regional Police Service	613	1	536	1	498	1	514	1	507	1	-12.5	-7.1	3.3	-1.4
York Regional Police Service	647	2	624	2	607	2	592	2	548	2	-3.6	-2.8	-2.4	-7.4
Peel Regional Police Service	711	3	664	3	611	3	607	3	592	3	-6.6	-8.0	-0.6	-2.5
Ottawa Police Service	881	5	785	4	774	4	711	4	652	4	-10.9	-1.4	-8.2	-8.3
Durham Regional Police Service	964	7	849	5	829	5	774	5	750	5	-11.9	-2.3	-6.7	-3.1
Niagara Regional Police Service	955	6	1063	7	936	6	923	6	752	6	11.4	-11.9	-1.4	-18.6
Waterloo Regional Police Service	834	4	890	6	963	7	1008	7	964	7	6.7	8.2	4.7	-4.3
Toronto Police Service	1415	9	1348	8	1299	9	1237	8	1204	8	-4.8	-3.6	-4.8	-2.7
Hamilton Regional Police Service	1394	8	1376	9	1292	8	1335	9	1247	9	-1.3	-6.2	3.4	-6.6

Source: Canadian Centre for Justice Statistics (CCJS); *Incident-based crime statistics, by detailed violations and police services, 1998 to 2011*; from CCJS extranet

Note: Rates are rounded to the nearest whole number

The violent crime rate in Durham has declined each year since 2007, with 2011 showing a 3.1% decrease from 2010. The last four years, have seen the lowest violent crime rates in Durham since the Incident-based Uniform Crime Reporting Survey (UCR2) information is available (from 1998.)



## Property Crime Rate:

Durham Regional Police continues to be ranked fourth for its property crime rate amongst comparator services, a position it has held for over 5 years.

### Property Crime Rate per 100,000 Population

Police Service:	2007		2008		2009		2010		2011		2007-2008	2008-2009	2009-2010	2010-2011
	Rate	Rank	Rate	Rank	Rate	Rank	Rate	Rank	Rate	Rank	% Change	% Change	% Change	% Change
York Regional Police Service	2049	1	2084	1	1898	1	1764	1	1640	1	1.7	-8.9	-7.1	-7.0
Peel Regional Police Service	2499	3	2307	2	2197	3	2032	2	1914	2	-7.7	-4.8	-7.5	-5.8
Halton Regional Police Service	2483	2	2386	3	2146	2	2242	3	1952	3	-3.9	-10.1	4.5	-12.9
<b>Durham Regional Police Service</b>	<b>2895</b>	<b>4</b>	<b>2879</b>	<b>4</b>	<b>2660</b>	<b>4</b>	<b>2327</b>	<b>4</b>	<b>2177</b>	<b>4</b>	<b>-0.6</b>	<b>-7.6</b>	<b>-12.5</b>	<b>-6.4</b>
Toronto Police Service	3346	5	3058	5	2981	5	2749	5	2642	5	-8.6	-2.5	-7.8	-3.9
Ottawa Police Service	4040	8	3591	7	3438	6	3089	6	3010	6	-11.1	-4.3	-10.1	-2.6
Waterloo Regional Police Service	3539	6	3551	6	3884	8	3333	7	3083	7	0.3	9.4	-14.2	-7.5
Niagara Regional Police Service	4000	7	4019	8	3855	7	3551	8	3122	8	0.5	-4.1	-7.9	-12.1
Hamilton Regional Police Service	4284	9	4156	9	4076	9	3812	9	3521	9	-3.0	-1.9	-6.5	-7.6

Source: Canadian Centre for Justice Statistics (CCJS); *Incident-based crime statistics, by detailed violations and police services, 1998 to 2011*; from CCJS extranet

Note: Rates are rounded to the nearest whole number

For 2011, there is a 6.4% decrease in the property crime rate from 2010. The property crime rate has declined each year since 2006, with 2011 having the lowest property crime rate in Durham of all years that the Incident-based Uniform Crime Reporting Survey (UCR2) information is available (since 1998.)

## Reported Criminal Violations YTD June 30<sup>th</sup> 2012

Reported violations include all reported or known violations recorded in the Durham Regional Police Records Management System (Versadex). They may or may not be substantiated by DRPS and may or may not be the most serious violation of the incident. Although they may not be substantiated by the police, DRPS resources are required to make this conclusion.

The volume of reported or known violations recorded in Versadex, as at June 30<sup>th</sup>, continues its decline as compared to the same time period in 2011.

- Reported Criminal Code (excluding traffic) violations are down 7%
- Reported violent violations are down 5%
- Reported property violations are down 5%

Interestingly, when looking at reported criminal occurrences (or in other words one violation per criminal report and that being the most serious violation), the decline in criminal reports is less than 2%, where in the years since 2009 there has been over a 7% decrease at mid-way through the year. The following table shows the year-over-year growth in reported criminal occurrences for the first half of 2008 to 2012.

### Reported Criminal Occurrences (Year-Over-Year Growth to June 30<sup>th</sup>)

Offence Group	2008	2009	2010	2011	2012
Violent (Violations Against the Person)	-5.9%	3.4%	-5.8%	-2.8%	-0.4%
Crimes Against Property	5.6%	-7.2%	-10.7%	-7.6%	-1.4%
Other Criminal Code Violations	11.5%	-20.0%	9.1%	-13.0%	-5.6%
<b>Total</b>	<b>4.0%</b>	<b>-7.1%</b>	<b>-7.1%</b>	<b>-7.4%</b>	<b>-1.8%</b>

Source: DRPS RMS (Versadex Data Mart)

## Crime Severity Index (CSI):

The Crime Severity Index (CSI) is a measure of crime that reflects the relative seriousness of individual offences and tracks changes in crime severity in Canada. Using the CSI reduces the impact of high-volume, less-serious offences compared to traditional measures such as the crime rate. To facilitate comparisons, using 2006 as the base year, Statistics Canada standardizes the index to a national score of 100. Like the crime rate, a lower CSI value is better.

The following table contains Crime Severity Index figures for 2007 through 2011, with data from the eight comparator Police Services.

### Overall Crime Severity Index

Police Service:	2007		2008		2009		2010		2011		2007-2008	2008-2009	2009-2010	2010-2011
	CSI	Rank	CSI	Rank	CSI	Rank	CSI	Rank	CSI	Rank	% Change	% Change	% Change	% Change
Halton Regional Police Service	43.7	1	41.4	1	36.8	1	37.3	1	33.6	1	-5.3	-11.2	1.3	-10.0
York Regional Police Service	47.2	2	45.1	2	44.5	2	42.8	2	39.4	2	-4.6	-1.2	-3.9	-7.9
Durham Regional Police Service	68.2	4	65.8	4	60.6	4	51.6	4	47.5	3	-3.5	-7.9	-14.8	-8.0
Peel Regional Police Service	61.0	3	59.3	3	56.7	3	51.6	3	50.3	4	-2.7	-4.4	-9.0	-2.6
Ottawa Police Service	77.1	6	70.3	6	68.2	5	61.6	5	58.6	5	-8.8	-2.9	-9.8	-4.8
Niagara Regional Police Service	79.8	7	79.8	7	75.6	7	69.6	7	60.3	6	0.1	-5.2	-7.9	-13.5
Waterloo Regional Police Service	70.9	5	68.4	5	73.6	6	67.6	6	62.6	7	-3.5	7.6	-8.1	-7.4
Toronto Police Service	87.2	8	81.9	8	78.8	8	73.9	8	70.9	8	-6.1	-3.8	-6.3	-4.0
Hamilton Regional Police Service	96.7	9	88.6	9	86.0	9	82.0	9	76.1	9	-8.4	-3.0	-4.5	-7.2

Source: Canadian Centre for Justice Statistics (CCJS); *Crime severity index and weighted clearance rates by police services, 1998 to 2011*; from CCJS extranet

Durham Regional Police improved its CSI ranking in 2011 to third amongst comparator police services. Due to Statistics Canada revisions to data from the previous year, Durham's 2010 ranking has been re-stated as fourth (from third).

## Clearance Rate:

A clearance rate is the calculation of the number of incidents cleared, by charge or otherwise, during the year as a percentage of incidents known to and substantiated by police services that year. A higher clearance rate is better.

The following table contains clearance rate statistics for 2007 through 2011, with data from the eight comparator Police Services.

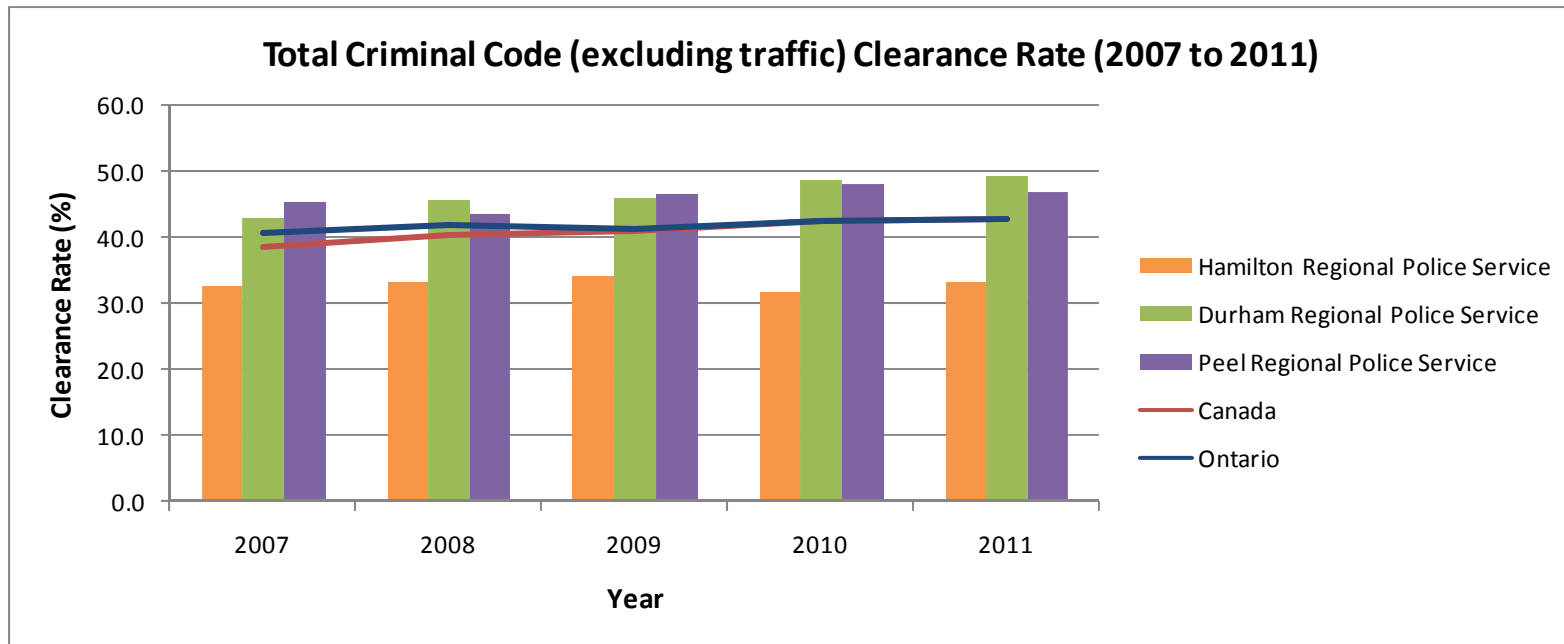
### Total Criminal Code (Excluding Traffic) Clearance Rate

Police Service:	2007		2008		2009		2010		2011		2007-2008	2008-2009	2009-2010	2010-2011
	Rate %	Rank	Rate %	Rank	Rate %	Rank	Rate %	Rank	Rate %	Rank	Change	Change	Change	Change
Durham Regional Police Service	43.1	4	45.8	1	46.2	3	48.9	1	49.4	1	2.7	0.5	2.7	0.5
York Regional Police Service	42.9	5	43.1	3	46.3	2	48.1	3	48.2	2	0.2	3.1	1.9	0.0
Peel Regional Police Service	45.5	1	43.8	2	46.7	1	48.2	2	47.1	3	-1.8	3.0	1.5	-1.2
Waterloo Regional Police Service	44.2	2	42.7	4	39.6	5	42.5	4	41.9	4	-1.5	-3.1	2.9	-0.7
Ottawa Police Service	32.3	9	37.3	7	37.9	6	40.6	5	39.6	5	5.1	0.6	2.7	-1.0
Niagara Regional Police Service	32.9	7	34.5	8	33.8	9	36.8	8	38.8	6	1.6	-0.8	3.0	2.0
Halton Regional Police Service	43.6	3	42.4	5	41.1	4	36.9	7	38.6	7	-1.3	-1.2	-4.3	1.7
Toronto Police Service	36.5	6	38.8	6	36.6	7	37.0	6	33.6	8	2.3	-2.2	0.4	-3.4
Hamilton Regional Police Service	32.6	8	33.3	9	34.3	8	31.9	9	33.5	9	0.6	1.1	-2.4	1.6

Source: Canadian Centre for Justice Statistics (CCJS); *Clearance Rates, Major Crime Categories, Municipal Police Services, 1998 to 2011*; from CCJS extranet

In 2011, the Durham Regional Police maintained the top ranking amongst comparator police services for clearance rate. While in the prior two years less than a percentage point separates the top three services, in 2011 Durham's top ranked clearance rate stands apart, exceeding the next ranked service's rate by 1.2 per cent.

Over the past five years, Peel’s clearance rate has been amongst the highest of the comparators, while Hamilton’s has been amongst the lowest. For comparison purposes, Canada, Ontario, Peel, Hamilton and Durham are graphed to show Durham’s position relative to the upper and lower services’ rates, as well as the national and provincial levels. The lines on the chart below display the rates Canada and Ontario while the bars show Durham, Hamilton, and Peel’s rates for the past five years.



Durham’s clearance rate is above the federal and provincial levels and is at the top of our comparator services.

## Clearance Rate YTD June 30<sup>th</sup> 2012

The following table shows the operational clearance rates to July 30<sup>th</sup> 2012. The figures in the brackets show what was reported to the Board in last year's Community Safety report and were current at the time of the report. It is important to note that clearance rates do change some over time as crimes are substantiated and solved, or deemed unfounded, and tend to stabilize as time passes from the reported period. Comparing the 2012 rates to those that were reported to the Board last year shows rates that are similar year-to-date.

Offence Group	Clearance Rate 2011 YTD	Clearance Rate 2012 YTD
Violent (Violations Against the Person)	79% (74)	74%
Crimes Against Property	30% (29)	28%
Other Criminal Code Violations	93% (89)	92%
<b>Total</b>	<b>49% (47)</b>	<b>46%</b>

Source: DRPS RMS (Versadex Data Mart)

Looking at the rates as they are currently reported in the records management system shows an overall clearance rate that is 3% less than the same period in 2011. Because of the proportionately larger volume of property crimes, the percentage decrease or increase in the property clearance rate drives a larger change in the overall rate. For instance, this year, to change the overall clearance rate by a percentage point requires only a 1.5% change in the property rate, but a 4.5% change in the violent rate.

## Weighted Clearance Rate:

The weighted clearance rate enhances the comparability of clearance rates - the proportion of crimes solved by police - among police services. Similar to the concept behind the Crime Severity Index, the weighted clearance rate means that serious crimes solved by police count for more than the solving of less serious crimes. Like the traditional clearance rate, a higher rate is better.

The following table contains weighted clearance rate statistics for 2007 through 2011, with data from the eight comparator Police Services.

**Weighted Clearance Rate**

Police Service:	2007		2008		2009		2010		2011		2007-2008	2008-2009	2009-2010	2010-2011
	CSI	Rank	CSI	Rank	CSI	Rank	CSI	Rank	CSI	Rank	% Change	% Change	% Change	% Change
Durham Regional Police Service	42.7	4	46.0	1	47.9	1	48.9	1	49.3	1	7.7	4.2	2.0	0.8
York Regional Police Service	42.4	5	42.8	3	44.7	3	46.3	2	43.9	2	0.9	4.5	3.7	-5.3
Waterloo Regional Police Service	45.8	1	43.5	2	41.5	5	42.7	3	42.2	3	-5.0	-4.5	2.7	-1.0
Halton Regional Police Service	44.1	2	42.6	4	43.5	4	38.6	6	41.8	4	-3.5	2.2	-11.3	8.3
Peel Regional Police Service	43.0	3	39.8	5	45.3	2	41.9	4	41.4	5	-7.4	13.7	-7.4	-1.2
Ottawa Police Service	33.6	7	38.1	7	39.9	6	41.2	5	38.3	6	13.4	4.8	3.2	-7.2
Niagara Regional Police Service	31.6	9	32.0	9	32.9	9	35.4	8	37.6	7	1.2	2.8	7.9	6.2
Toronto Police Service	39.1	6	39.7	6	38.4	7	37.8	7	35.7	8	1.6	-3.3	-1.5	-5.5
Hamilton Regional Police Service	31.6	8	34.5	8	35.6	8	32.1	9	33.3	9	9.2	3.2	-9.9	3.7

Source: Canadian Centre for Justice Statistics (CCJS); *Crime severity index and weighted clearance rates by police services, 1998 to 2011*; from CCJS extranet

Since 2008, the Durham Regional Police has maintained the top ranking amongst comparator police services for weighted clearance rates.

In 2010, the Durham Regional Police Service had the highest weighted clearance rate in Canada, amongst police services serving populations of over 100,000. A preliminary assessment of the 2011 data in the Canadian Centre for Justice Statistics (CCJS) table, "*Crime severity index and weighted clearance rates by police services, 1998 to 2011*" indicates that the Durham Regional Police Service is likely to maintain this top spot. An official 2011 comparison to those services that serve a population of over 100,000 may be available in the December 2012 publication of Statistics Canada's Police Resources in Canada.

## Response Time to Emergency Calls:

Response time is defined as the number of minutes it takes a unit(s) to arrive on scene from the time a call is received. Emergency calls are those calls that are citizen initiated, or would likely have been citizen initiated, and are dispatched as a priority 1 call through the regular dispatch queue. These exclude follow-up, duplicates and those calls that were cancelled by dispatch.

The following table shows various time thresholds (from eight to twelve minutes) and the percentage of emergency calls for service that had a response time less than the threshold by division.

Response Time		Under 8 minutes	Under 9 minutes	Under 10 minutes	Under 11 minutes	Under 12 minutes
DRPS	2010	59%	66%	73%	79%	83%
	2011	61%	68%	74%	79%	83%
	2012*	62%	69%	75%	81%	85%
15 North	2010	31%	37%	43%	50%	55%
	2011	32%	37%	43%	49%	55%
	2012	36%	44%	49%	57%	64%
16 East	2010	52%	59%	66%	71%	76%
	2011	55%	59%	64%	71%	76%
	2012	61%	65%	68%	72%	76%
17 Central East	2010	72%	78%	83%	88%	91%
	2011	73%	81%	85%	89%	92%
	2012	75%	81%	86%	89%	92%
18 Central West	2010	59%	67%	75%	81%	85%
	2011	61%	67%	75%	81%	84%
	2012	62%	70%	76%	81%	86%
19 West	2010	59%	67%	75%	82%	85%
	2011	61%	70%	76%	80%	85%
	2012	63%	70%	78%	83%	88%

Source: DRPS Versadex Data Mart

\* 2012: January 1st 2012 to June 30th 2012

In 2011, there were 4884 emergency calls; of these 4288 have measurable response times used in the analysis of emergency calls for service and 90% of these calls for service had a response time that was under 14 minutes. The average emergency response time in 2011 was eight minutes (median time was seven minutes).

Emergency response times improved in 2011 over 2010 and continue to show improvement year-to-date 2012.

Although the definitions of response time and an emergency call for service are similar amongst police services, they are open to variations in interpretation and criteria may be applied differently between services. Unlike the reporting of criminal incidents to the Canadian Centre for Justice Statistics, there is no standard reporting mechanism for response times or for calls for service in general. Response time to emergency calls cannot be compared amongst police services.



## Motor Vehicle Collision Injuries and Fatalities

The following table shows the number of motor vehicle collisions with injury and the number of motor vehicle collision fatalities for the last five years.

The number of motor vehicle collisions involving injury did not change in 2011 from 2010. After experiencing a large number of motor vehicle collision fatalities in 2010, last year had a 37.5% decrease in fatalities over 2010 and the lowest number of collisions with injury and fatalities in the last five years.

	2007	2008	2009	2010	2011	5 Year Average	% Change 2011/2010
MOTOR VEHICLE COLLISION – INJURY	1,445	1,394	1,403	1,553	1,553	1,470	0.0
MOTOR VEHICLE COLLISION – FATALITIES (NON-MEDICAL) <sup>1</sup>	26	24	22	32	20	25	-37.5

Current at January 2012.

<sup>1</sup>As reported in DRPS TSB Call-Out Sheet

## Motor Vehicle Collisions YTD June 30<sup>th</sup> 2012

Motor vehicle collision fatalities to June 30<sup>th</sup> 2012 have increased from the same period last year, but are down significantly from 2010. There have been eight motor vehicle fatalities in 2012, which is more than the six fatalities at the same point last year. In 2010, there were 14 fatalities from motor vehicle collisions by June 30<sup>th</sup>.

Motor vehicle collisions with injuries are up 12% from the same period last year and property damage collisions are down 3.5%.

## **2012 Public Opinion Survey**

Biannually the Durham Regional Police Service conducts a public opinion survey to gather important feedback from our community members and to assess our delivery of service. In accordance with this schedule, the DRPS is prepared to conduct a region-wide survey this fall. The most recent public opinion survey was conducted in 2010 with a favourable response.

The 2012 Public Opinion Survey will run for seventeen weeks. The survey is designed to measure the success of our current 2011-2013 Business Plan against our present objectives and contribute to the preparation of the 2014-2016 Business Plan. It is comprehensive, covering the following topics:

- Police Interaction and Crime reporting
- Community Safety and Neighborhood Crime
- Road Safety
- Youth Interaction
- DRPS in the Community
- Quality of Police Service
- DRPS Communicating Information
- Demographics

In addition to the region-wide survey, on occasion the Service reaches out to members of the community for their opinion on specific topics. The North Division Business Survey was designed as a measurable for an initiative within the North Division Operational Plan to:

- 1) Ensure a sustainable, approachable police presence throughout our communities.
- 2) Increase police, civilian, auxiliary interaction within neighbourhoods and at community events.

Over the summer there were 275 surveys delivered to businesses in the downtown areas of Uxbridge and Beaverton. At August 14<sup>th</sup>, the overall return rate is 51%.

The survey comprised seven questions and a space for additional comments. Questions included:

- When was the last time that you spoke with a DRPS officer at your place of business?
- What was the nature of the conversation (i.e. informal, reporting crime, safety planning...)?
- How often do you see the DRPS around your place of business?
- How would you rate the safety of your neighbourhood?
- Do you know the name of the DRPS officer that is responsible for your neighbourhood?
- What is your opinion of the DRPS?

The analysis for this survey will be completed in the fall.