

Classification **PUBLIC**

Meeting **May 8, 2006**

Agenda Item **Monitoring Report:  
Adequacy and Effectiveness of Police Services**



Recommended Motion:

**THAT the Board finds that all provisions of the Adequacy and Effectiveness of Police Services have been complied with.**

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**Adequacy and Effectiveness of Police Services**

I hereby submit my monitoring report on your Executive Limitations Policy, "Adequacy and Effectiveness of Police Services" according to the schedule set out. I certify that the information contained in this report is true.

Signed: \_\_\_\_\_  
Chief of Police

Date: \_\_\_\_\_

**BROADEST POLICY PROVISION:**

*The Chief of Police shall not fail to comply with the following Ontario Regulations:*

- 3/99 "Adequacy and Effectiveness of Police Services",
- 546/99 "Suspect Apprehension Pursuits",
- 926/90, as amended, "Equipment and Use of Force",
- 354/04 "Major Case Management", and
- 550/96 "Violent Crime Linkage Analysis System Reports".

**Interpretation of the Chief of Police:**

It is my interpretation of this policy provision that the service must be in compliance with the noted regulations. Given that these regulations govern basically all aspects of Police Service delivery, and that reporting on each and every aspect would be unreasonable, it is my interpretation that the reporting here needs to be at the highest level.

## Data Support:

### Adequacy and Effectiveness of Police Service – Ontario Regulation 3/99

#### Interpretation of the Chief of Police:

The June 2005 Adequacy and Effectiveness of Police Services' monitoring report spoke to the 29 recommendations identified within the Ministry of Public Safety and Correctional Services, Policing Service Division; Quality Assurance Unit's inspection report dated April 2004. All three recommendations reported as being outstanding have now been completed and we have been reported as compliant at a previous board meeting.

Our Service continues annual audits through our Quality Assurance Unit verifying ongoing compliance with PSA Regulation 3/99. Versaterm CAD/RMS implementation required a complete renewal of directives ensuring report processes are reflected within the directives. All but 1 directive have been adjusted in this regard. The final directive remains a work in progress and we anticipate completion in the very near future.

I report compliance with the "Adequacy and Effectiveness of Police Services" Executive Limitation Policy - Ontario Regulation 3/99.

### Suspect Apprehension Pursuits – Ontario Regulation 546/99

Our Service has directives, policies and training, for suspect apprehension pursuits in place in accordance with adequacy standards. In addition to adequacy standards this Service debriefs each pursuit with all involved members. A further review of each pursuit is conducted by a "Pursuit Review Panel" to determine the need, if any, for refresher training and /or changes to the related directives. The pursuit debriefings and review panel are internal auditing mechanisms used to determine compliance with our directives and the regulation. The mechanisms are in place to identify performance, which not be compliant with the directives and regulations and to take corrective action to ensure compliance in the future.

In the fourth quarter of 2005 the Service commenced development of an E-training capability that will require members semi-annually to be certified on-line in suspect apprehension pursuits. This functionality is anticipated in the second quarter of 2006.

<b>Police Service</b>	<b>Pursuits</b>	<b>Injuries</b>	<b>Property Damage</b>	<b>Compliance Investigation</b>
Durham	48	3 police	11	yes
Halton	31	2 injuries	10	yes
Hamilton	65	8	4 collisions	yes
Niagara	no reply			
Ottawa	no reply			
Peel	29	1 civilian		not measured
Toronto	175	13 third party, 2 police, 25 suspects		not measured
Waterloo	59	2 civilians		not measured
York	60	12	19 collisions	yes

All of the components of this regulation are in place. I therefore report compliance with the "Suspect Apprehension Pursuits" – Ontario Regulation.

### **Equipment and Use of Force – Ontario Regulation 926/90**

The Durham Regional Police Service Learning Centre – Use of Force Training Unit is responsible for the issue and maintenance of all use of force options as specified in this Ontario Regulation. The Police Learning Centre – Use of Force Training Unit is compliant with the Policing Standards Manual (2000). Each member of the Use of Force Training Unit and all training provided to members is certified by the Ontario Police College. Our Service has directives, policies and training, for equipment and use of force in place, in accordance with Adequacy Standards. A reporting structure is in place whenever a member uses force in a situation as specified in this regulation. The use of force reporting system is an internal mechanism designed to identify and address any areas of non-compliance with our directives and policies. All members currently issued with use of force options are requalified annually in accordance with adequacy standards.

All Auxiliary Officers have been fully trained in their issued use of force options.

In the second quarter of 2006 the Service will be training and issuing Tasers to all frontline supervisors and duty inspectors.

All of the components of this regulation are in place. I therefore report compliance with

### **Major Case Management – Ontario Regulation 354/04**

The Durham Regional Police Service started to implement the Ontario Major Case Management Manual in 1998. Our service currently has over 100 members trained in Major Case Management. The training is ongoing. In 2005 our Service was a satellite location for MCM training. Our service implemented PowerCase, the MCM software, in 2001. Our service has policies and procedures in place by way of Directives (Major Case Management System –Le-02-001, Criminal Investigation Management Plan – LE-01-023) in accordance with the Adequacy Standards. The philosophy and teachings of Major Case Management was followed for every major case in 2005. There were no substantiated public complaints, in 2005, in relation to the Major Case Management policies and procedures. There were no civil court awards or settlements, in 2005, regarding Major Case Management investigative procedures.

The components of this regulation are in place. I therefore report that we are compliant with the standards set out in the “Major Case Management” – Ontario Regulation 354/04.

### **Violent Crime Linkage Analysis System Reports – Ontario Regulation 550/96**

Our Service has directives, policies and procedures in place for Violent Crime Linkage Analysis System (ViClas) reports, in accordance with this regulation. Our ViClas Co-ordinator ensures ViClas booklets are submitted in accordance with our Directives and this Ontario Regulation. The ViClas Co-ordinator checks all incidents, on a daily basis, for incidents which meet the ViClas reporting criteria. The ViClas Co-ordinator ensures ViClas reports are submitted for the identified criteria incidents. In 2005, a ViClas report was submitted for every incident meeting the criteria for ViClas submissions. The Ministry conducted an audit of our ViClas function in 2005 resulting in making 6 recommendations for improved service. All 6 have been implemented.

All of the components of this regulation are in place. I therefore report that we are compliant with the standards set out in the “Violent Crime Linkage Analysis System Reports” – Ontario Regulation 550/96.

**Further, without limiting the scope of the foregoing by this enumeration, he or she shall not:**

**Policy Provision #1**

- “1. Fail to ensure that Durham Regional Police Service provides, within the Regional Municipality of Durham, the full range of legislated police services including but not limited to:
- a. Crime prevention initiatives; (*Ref. O. Reg. 3/99 Section 1(2)*)
  - b. Criminal intelligence capacity; (*Ref. O. Reg. 3/99 Section 5(1)(b)*)
  - c. Crime analysis, call analysis and public disorder analysis capacities; (*Ref. O. Reg. 3/99 5(1)( c)*)
  - d. Investigative supports, with the exception of behaviour science support from the Ontario Provincial Police; (*Ref. O. Reg. 3/99 Section 5(1) (d)*)
  - e. Court security; (*Ref. O. Reg. 3/99 Section 16 and PSA Section 137*)
  - f. Public order unit; (*Ref. O. Reg. 3/99 Section 18(2)*) and,
  - g. All types of emergency police services. (*Ref. O. Reg. 3/99 Section 21*)”

**Interpretation of the Chief of Police:**

It is my interpretation of this policy that we provide the services as enumerated.

**Data Support:**

**a. Crime Prevention**

Our Community Services Unit in cooperation with the Community Police Offices continues to work with members and groups within our communities. We participate in crime prevention initiative involving 32 individual programs. In 2005 we reached a total audience of 482,320 citizens presenting crime prevention education. One complaint was received in relation to our programs and this has been resolved through mutual agreement. There have not been any civil suits as a result of not providing the crime prevention programs.

In September 2005, the Durham Regional Police, in partnership with the Durham District School Board, received the International Webber Seavey Award, recognizing a Crime Prevention Program.

**b. Criminal Intelligence Capacity**

Our Criminal Intelligence Branch is part of Crime Management and is responsible for criminal intelligence services. The Criminal Intelligence Branch is broken into investigative units – Drug Enforcement Unit, Gang Enforcement Unit, Surveillance Unit, Technical Services, Joint Forces and General Assignment. Each of the units has a criminal intelligence capacity. Our criminal intelligence services are adequate and effective. There have been no substantiated public complaints or civil suits regarding failure to provide criminal intelligence services. Our Service provides criminal intelligence services in accordance with the regulation.

**c. Crime Analysis**

The Crime Analysis Unit is responsible for crime analysis, call analysis and public disorder analysis. Our crime analysis, call analysis and public disorder analysis services are adequate and effective. There have not been any public complaints or civil suits regarding failure to provide this service. Our Service has crime analysis, call analysis and public disorder analysis capacities in accordance with the regulation.

**d. Investigative Supports**

The Durham Regional Police Service provides investigative support services, with exception of behaviour science support from the Ontario Provincial Police. These services are: Scenes of Crime Officers (SOCO), a Forensic Identification Unit, a Canine Unit, a Traffic Services Branch and a Polygraph Unit. Our investigative support services are adequate and effective. There have not been any public complaints or civil suits regarding failure to provide investigative support services. Our Service provides investigative support services in accordance with the regulation, with the exception of behaviour science support from the Ontario Provincial Police.

**e. Court Security**

Court Security is provided by a combination of sworn officers and Special Constables within our Court Services Unit a component of our Regional Support Services Branch. Pursuant to the mentioned legislation our Service has a Court Security Plan in place and this is added to as required when dealing with in custody persons proven or considered to be “high risk” and/or dangerous.

All members of the unit receive appropriate training upon joining the Service and annually attend the mandatory training thereby maintaining the knowledge, skills and abilities required to perform their duties as prescribed by Provincial Regulations and guidelines. Adequate supervision is provided by one staff sergeant and two sergeants.

**f. Public Order Unit**

Our Service maintains a “part time” Public Order Unit consisting of 50 officers including a unit leader of the rank of Inspector. The use of 50 part time officers ensures the legislated minimum of 22 is available for deployment within a reasonable time. The unit conducts regular local training to maintain their skills and their response time is tested annually and found to be within the required standard. In 2005 the unit continued being involved in multi-agency training with GTA and Provincial Police Services.

**g. Emergency Police Services**

Our Service maintains a full time Tactical Support Unit (TSU) consisting of two sergeants and 12 constables all of which are qualified in Hostage Rescue pursuant to legislative requirements. Three members of the TSU are also qualified as Explosive Disposal Technicians allowing them to do explosive disposal and explosive forced entry.

Our Service has established a “part time” Major Incident Command Unit that in the envy of police services throughout the Province. This unit consists of on call teams of officers trained and deployed as commanders and crisis negotiators and civilian scribes to ensure accountability at a scene.

**Policy Provision #2:**

*“Fail to ensure that resources shared with another police service are reciprocated or otherwise compensated.”*

**Interpretation of the Chief of Police:**

It is my interpretation of this policy that agreements be in place for each service that wishes to utilize our resources and that such agreements be reconciled at the end of each calendar year. Where during any such reconciliation it is determined that another Police Service has utilized our resources to a greater degree than we have utilized theirs, the difference is to be made up during the following year.

**Data Support:**

Our Service has written “Shared Resources” Agreements with The Cobourg Police Service, the Kawartha Lakes Police Service, the Peterborough Lakefield Police Service, Port Hope Police Service, the South Simcoe Police Service, and the York Regional Police Service. These agreements are reviewed and reconciled annually by the Superintendent of Regional Operations to confirm the value of resources provided were either reciprocated or otherwise compensated.

The Cobourg Police Service requested and received support on four (4) separate occasions and has been or is being invoiced appropriately.

The York Regional Police Service requested and was provided use of Air 1 on four (4) separate occasion and we have received an equivalent number of hours’ use of their Air 2.

Although there are no agreements with the Halton Regional Police Service, and the Peel Regional Police Service both requested our assistance during 2005 and resources were provided. Since no reciprocal resources have been provided these Services are being invoiced for the cost of use.

The Ontario Provincial Police requested and were provided the use of Air 1 for a total of 5.4 hours during 2005. We have been more than compensated for these hours through the number of investigative hours provided by the OPP.

We are continuing to negotiate an agreement with the Toronto Police Service that will see the reciprocal use of each other’s resources. During 2005 Toronto requested and was provided with support on five (5) occasions. Once our agreement is finalized it is anticipated that we will receive use of Toronto resources of an equivalent cost in order to “balance the books”. If this is not accomplished then Toronto has been informed they will be invoiced for these past services.

### **Policy Provision # 3**

“3. Fail to ensure for the appropriate quality of officers’ notebooks.”

#### **Interpretation of the Chief of Police:**

It is my interpretation of this policy that the quality assurance of notebooks is of significant importance and that all procedures for notebooks are to be audited at least once per year and that corrective action is initiated in accordance with the audit results.

#### **Data Support:**

In January 2005, the Quality Assurance Unit conducted a notebook audit. The purpose of the audit was to measure the level of compliance of police officers in relation to our Objective. A sample of Officers, comprised of 60 Constables, 21 Sergeants and 4 Cell Sergeants was chosen for the audit review. The sample group Officers’ notebooks were checked regarding level of completeness. The audit team found that 97% of the Constables’ notebooks, 81% of the Sergeants’ notebooks and 100% of the Cell Sergeants’ notebooks were up to date. The sample group Constables reported that 75% of the supervisors performed notebook checks on a monthly basis and 25% on a more random basis. The sample group of Sergeants all reported that they checked the notebooks of people under the command. The Cell Sergeants reported that a supervisor did not check their notebooks. The sample Officers’ notebooks were also checked for thoroughness in accordance with our Directive “Memo Book and Note Taking Procedure”. The results were that 86.7% of the Constables and 95.2% of the Sergeants attained the DRPS minimum standard of 75%.

We are planning to include, in the 2006 Budget, an allotment of funds for notebook storage areas to be assembled and placed in the platoon Staff Sergeant’s office. The notebooks will then be checked at the completion of every other tour of duty.

The audit team made six recommendations. The recommendations are currently under consideration regarding implementation. Our Service has systems in place, by way of Directives and random audits by the Quality Assurance Unit and monthly inspections by Unit Supervisors, to ensure quality assurance of Officers’ notebooks.

I report compliance with the noted Ontario Regulations and Policy Provisions 1, 2 and 3 of the Executive Limitations Policy. I therefore report **compliance** with this policy.

Attachment:

Addendum 1 – Shared Resources Agreement TPS